OnCell G3470A-LTE User's Manual

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www.moxa.com/product



OnCell G3470A-LTE User's Manual

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Introduction

The OnCell G3470A-LTE industrial cellular gateway is an ideal wireless solution for remote monitoring applications. With wide temperature support and power and antenna isolation design, the OnCell G3470A-LTE is rugged enough for any harsh industrial environment.

The following topics are covered in this chapter:

- □ Overview
- □ Package Checklist
- ☐ Product Features
- □ Product Specifications
- ☐ Functional Design
 - ➤ LED Indicators
 - > Beeper
 - > Reset Button

Overview

The OnCell G3470A-LTE industrial cellular gateway provides a higher cellular bandwidth and more reliable connection to your Ethernet network for cellular applications. With the integrated 4-port gigabit Ethernet switch and LTE support, the OnCell G3470A-LTE offers a faster cellular connection with a lower total cost of ownership. To enhance reliability, a key for industrial users, the OnCell G3470A-LTE features isolation design for both power and antenna inputs. Coupled with high-level EMS and wide-temperature support, the OnCell G3470A-LTE provides the highest level of device stability in any rugged environment. In addition, with dual SIM and dual power-input features, the OnCell G3470A-LTE supports network redundancy to ensure that your application's network connectivity is not interrupted.

Package Checklist

Moxa's OnCell G3470A-LTE is shipped with the following items. If any of these items is missing or damaged, please contact your customer service representative for assistance.

- OnCell G3470A-LTE
- 1 GPS connector terminator
- 2 2G/3G/4G omni-directional antennas, 2 dBi, SMA (male)
- 5 plastic RJ45 protective caps for serial console and Ethernet ports
- Quick installation guide (printed)
- Warranty card

NOTE

The above items come with the standard OnCell G3470A-LTE model, but the package contents may vary for customized versions.

Product Features

- VPN support
- Multiple LTE band support:
 - > EU Model: B1/B3/B7/B8/B20
 - > US Model: B2/B4/B5/B13/B17/B25
- Universal cellular bands support for GSM/GPRS/HSPA
- Built-in 4-port Gigabit Ethernet switch for local network connectivity
- Virtual private responder/initiator support
- Industrial-grade design:
 - Dual power input for power redundancy
 - > Dual-SIM support for cellular connection redundancy
 - > Antenna isolation for 500V protection against radio interference
 - > Power isolation for 500V power source insulation protection
 - > -35°C to 70°C wide operating temperature (wide temperature support only applies to certain SKUs)

Product Specifications

Cellular Interface

Standards: GSM/GPRS/EDGE/UMTS/HSPA/LTE

Band Options:

OnCell G3470A-LTE-EU:

• LTE 2100/1800/2600/900/800 MHz (B1/B3/B7/B8/B20)

UMTS/HSPA 2100/1900/850/800/900 MHz

OnCell G3470A-LTE-US:

- LTE 1900/AWS/850/700/1900 MHz (B2/B4/B5/B13/B17/B25)
- UMTS/HSPA 2100/1900/AWS/850/900 MHz
- Universal Quad-band GSM/GPRS/EDGE 850/900/1800/1900 MHz

LTE Data Rate:

- Downlink: 100 Mbps (20 MHz bandwidth), 50 Mbps (10 MHz bandwidth)
- Uplink: 50 Mbps (20 MHz bandwidth), 25 Mbps (10 MHz bandwidth)

HSPA Data Rate:

Downlink: Up to 42 Mbps (category 24)Uplink: Up to 5.76 Mbps (category 6)

GPRS/EDGE Data Rate: 236 kbps Downlink/Uplink (Class 10/12)

LAN Interface Number of Ports: 4

Ethernet: 10/100/1000 Mbps, RJ45 connector, Auto MDI/MDIX

Interface

Alarm Contact: 1 relay output with current carrying capacity of 1 A @ 24 VDC

Console Port: RS-232 (RJ45)

Cellular Antenna Connectors: 2 SMA (female)

Digital Inputs:

2 electrically isolated inputs +13 to +30 V for state "1" +3 to -30 V for state "0"

GNSS: 1 SMA (female), GPS (1575.42 MHz), GLONASS (1602 MHz)

LED Indicators: PWR1, PWR2, READY, FAULT, CELLULAR SIGNAL, SIM1, SIM2, 2G, 3G, 4G, GPS

Ground Screw: M5

Reset Button: Power Reset/Factory Default Reset

Software

Network Protocols: ICMP, TCP/IP, UDP, DHCP, Telnet, DNS, SNMP, HTTP, HTTPS, SMTP, SNTP, ARP

Routing/Firewall: NAT, Port Forwarding, IP/MAC/Port Filtering

VPN:

• Max. Tunnel Number: 5 (Responder/Initiator)

• IPSec (DES, 3DES, AES, MD5, SHA-1, DH2, DH5), PSK/X.509/RSA

Cellular Connectivity: GuaranLink

GPS: NMEA
Others: DDNS

Management Software
Utilities: OnCell Search Utility

Configuration and Management Options: Remote SMS Control, SNMPv1/v2c/v3, Web/Telnet/Serial

Console

Private IP Solution: OnCell Central Manager

SIM Interface Number of SIMs: 2 SIM Control: 3 V

Physical Characteristics

Housing: Aluminum, providing IP30 protection

Weight: 1300 g

Installation: DIN-rail (default) or wall-mount (optional) **Dimensions:** 67 x 90.5 x 124 mm (2.6 x 3.52 x 4.83 inch)

Environmental Limits Operating Temperature:

Standard Models: -30 to 55°C (-22 to 131°F)
Wide Temp. Models:-30 to 70°C (-22 to 158°F)

Storage Temperature: -40 to 85°C (-40 to 185°F)

Ambient Relative Humidity: 5 to 95% (30°C, non-condensing)

Power Requirements

Connector: 4-pin removable terminal block

Input Voltage: 12 to 48 VDC, redundant dual inputs **Power Consumption:** 9.6W (12V/0.7A to 48V/0.2A)

Reverse Polarity Protection: Present **Standards and Certifications**

Safety: OnCell G3470A-LTE-US: UL 60950-1

EMC:

OnCell G3470A-LTE-US: FCC Part 15 Subpart B OnCell G3470A-LTE-EU: EN 61000-6-2/-4

Radio:

OnCell G3470A-LTE-US: FCC ID N7NMC7355

OnCell G3470A-LTE-EU: EN 301 489-1, EN 301 489-7, EN 301 511/4

Reliability

MTBF (mean time between failures): 327,326 hrs

Warranty

Warranty Period: 5 years

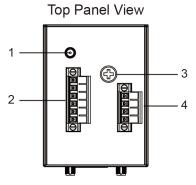
Details: See www.moxa.com/warranty

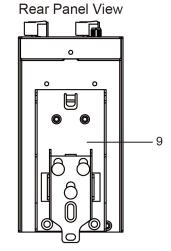


ATTENTION

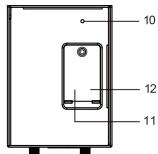
- The OnCell G3470A-LTE is NOT a portable mobile device and should be located at least 20 cm away from the human body.
- The OnCell G3470A-LTE is NOT designed for the general public. A well-trained technician should be enlisted to ensure safe deployment of OnCell G3470A-LTE units, and to establish a wireless network.

Functional Design





Bottom Panel View



- 1. GPS antenna connector (female SMA)
- 2. Terminal block (two digital input and one digital relay)
- 3. Grounding screw (M5)
- 4. Terminal block (PWR1 and PWR2)
- 5. 2x2 MIMO antenna ports for LTE (female SMA)
- 6. RS-232 serial console (RJ45)
- 7. 10/100/1000 BaseT(X) Ethernet ports (RJ45)
- 8. LED display
- 9. DIN-rail mounting kit
- 10. Reset button
- 11. Dual SIM SIM1
- 12. Dual SIM SIM2

LED Indicators

The LEDs on the front panel of the OnCell G3470A-LTE provide a quick and easy means of determining the current operational status and wireless settings.

The following table summarizes how to read the device's wireless settings from the LED displays. More information is available in Chapter 3 in the "Basic Wireless Settings" section.

LED	Color	State	Description	
Front Panel LED Indicators (System)				
PWR1	Green	On	Power is being supplied from power input 1	
PWR2	Green	On	Power is being supplied from power input 2	
READY	Green	On	System startup is complete and the system is operating	
		Blinking	Device has been located by the OnCell Search Utility	
		Off	Power is off, or the system is booting up	
FAULT	Red	On	System configuration error or a relay event has occurred	
		Blink	IP address conflict	
		Off	Power is off, or there is no error condition.	
CELLULAR	Green	On	Number of LEDs to indicate cellular signal level when	
SIGNAL (3 LEDs)			registered to a base station.	
			Signal LED 1: 0 < RSSI ≤ 12	
			Signal LED 2: 12 < RSSI ≤ 21	
			Signal LED 3: 22 < RSSI ≤ 31	
SIM1	Amber	On/Off	SIM 1 is active or inactive	
		Blink	SIM 1 is not inserted or PIN code is incorrect	
SIM2	Amber	On/Off	SIM 2 is active or inactive	
		Blink	SIM 2 is not inserted or PIN code is incorrect	
2G	Amber	On	Registered to a base station with cellular connection in GPRS	
			or EDGE mode	
3G	Amber	On	Registered to a base station with cellular connection in UMTS	
			or HSPA mode	
4G	Amber	On	Registered to a base station with cellular connection in LTE	
			mode	
GPS	Green	On	GPS has been located	
		Blinking	Locating GPS or less than four satellites have been located.	
		Off	GPS has not been located.	
		LAN Port Li	ED Indicators (Port Interface)	
1000M	Green	On	1000Mbps link is active	
		Blink	Data is being transmitted at 1000Mbps	
		Off	1000Mbps link is inactive	
10/100M	Amber	On	10/100Mbps link is active	
		Blink	Data is being transmitted at 10/100Mbps	
		Off	10/100Mbps link is inactive	
			•	



ATTENTION

When the system fails to boot, the LEDs for **STATE** (Green), **FAULT**, and **WLAN** will all light up simultaneously and blink at one-second intervals. This may be due to improper operation or uncontrollable issues, such as an unexpected shutdown while updating the firmware. To recover the firmware, refer to the "Firmware Recovery" section in Chapter 6.

Beeper

The beeper emits two short beeps when the system is ready.

Reset Button

The **RESET** button is located on the bottom panel of the OnCell G3470A-LTE. You can reboot the OnCell G3470A-LTE or reset it to factory default settings by pressing the **RESET** button with a pointed object such as an unfolded paper clip.

- System reboot: Hold the RESET button down for under 5 seconds and then release.
- **Reset to factory default:** Hold the RESET button down for *over* 5 seconds until the **STATE** LED starts blinking green. Release the button to reset the OnCell G3470A-LTE.

Getting Started

This chapter explains how to install Moxa's OnCell G3470A-LTE for the first time, and quickly set up your wireless network and test whether the connection is running well. The Function Map discussed in the third section provides a convenient means of determining which functions you need to use.

The following topics are covered in this chapter:

☐ First-time Installation and Configuration

- ➤ Step 1: Inserting a SIM Card
- > Step 2: Turning on the OnCell G3470A-LTE
- ➤ Step 3: Connecting the OnCell G3470A-LTE to a Computer
- ➤ Step 4: Configuring the Computer's IP Address
- > Step 5: Accessing the Web Console
- > Step 6: Establishing a Cellular Connection
- > Step 7: Verifying the Cellular Connection

OnCell G3470A-LTE Getting Started

First-time Installation and Configuration

Before installing the OnCell G3470A-LTE, make sure that all items in the package checklist are in the box. In addition, you will need access to a notebook computer or PC equipped with an Ethernet port. The OnCell G3470A-LTE has a default IP address that you must use when connecting to the device for the first time.

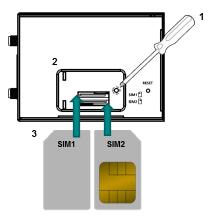
Step 1: Inserting a SIM Card

Insert one or two 2G/3G/4G SIM cards into the SIM slots located on the bottom of the OnCell G3470A-LTE.

Installing a SIM Card

The SIM card slots are inside the OnCell G3470A-LTE's housing. To install a SIM card, complete the following steps:

- 1. Turn off the OnCell G3470A-LTE.
- 2. Remove the screw to remove the SIM card slot cover.
- 3. Install a SIM card into a SIM card slot. Do the following:
 - a. For SIM 1, orient the gold contacts facing down and the cut-off edge to the left.
 - b. For SIM 2, orient the gold contacts facing up and the cut-off edge to the right.
- 4. Install the screw to secure the SIM card slot cover.



Step 2: Turning on the OnCell G3470A-LTE

Turn on the OnCell G3470A-LTE by connecting a power terminal block to a DC power source.

Step 3: Connecting the OnCell G3470A-LTE to a Computer

Since the OnCell G3470A-LTE supports MDI/MDI-X auto-sensing, you can use either a straight-through cable or crossover cable to connect the OnCell G3470A-LTE to a computer. If the LED indicator on the OnCell G3470A-LTE's LAN port lights up, it means a connection has been established.

Step 4: Configuring the Computer's IP Address

Set an IP address on the same subnet as the OnCell G3470A-LTE. Since the OnCell G3470A-LTE's default IP address is **192.168.127.254**, and the subnet mask is **255.255.255.0**, you should set the IP address of the computer to **192.168.127.xxx**.

NOTE After you select Maintenance > Load Factory Default and click the Submit button, the OnCell G3470A-LTE will be reset to factory default settings and the IP address will be reset to 192.168.127.254.

OnCell G3470A-LTE Getting Started

Step 5: Accessing the Web Console

To access the web console:

- 1. Open a web browser.
- 2. Enter http://192.168.127.254 in the address field.
- 3. A login screen appears. Enter the user name (the default is "admin") and password (the default is "root"); then, click **Login**.



NOTE Default user name and password:

User Name: admin
Password: root

For security reasons, we strongly recommend changing the default password. To do so, select **Maintenance**

> Password, and then follow the on-screen instructions to change the password.

NOTE After you click **Submit** to apply changes the web page will refresh **(Updated)** will appear on the page and a blinking reminder will be shown on the upper-right corner of the web page:



To activate the changes click **Restart** and then **Save and Restart** after you change the settings. About 30 seconds are needed for the OnCell G3470A-LTE to complete the reboot procedure.

Step 6: Establishing a Cellular Connection

After installing a SIM card, obtain the SIM card PIN and APN (Access Point Name) information from your service provider and configure the cellular WAN settings.

To configure cellular WAN settings and establish a cellular connection:

- 1. Log into the web console.
- 2. Click Cellular Settings > Cellular WAN Settings and enter the SIM card PIN and APN values.
- 3. Restart the OnCell G3740A-LTE. The OnCell 3740A-LTE automatically establishes a cellular connection to the service provider.

OnCell G3470A-LTE Getting Started

Step 7: Verifying the Cellular Connection

You can use one of the following methods to verify the cellular connection:

1. Check the LED display.

Check the SIM 1, SIM2, 2G, 3G, and 4G LEDs on the front panel.

If a SIM LED is blinking, this indicates that a SIM card is not installed in the SIM slot or the SIM card PIN information is not configured in the web console.

If the installed SIM card supports 3G or 4G service but only the 2G LED is turned on, this indicates that the OnCell G3470A-LTE is connected to the cellular network but is not registered for 3G or 4G service. Make sure that you enter the correct APN information in the web console.

2. Check the Overview screen in the web console.

Log into the web console and display the Overview screen. Check the status for the Cellular RSSI, Cellular WAN IP address, and Cellular Mode fields to diagnose any connection problem.

For Cellular RSSI (Received Signal Strength Indication), make sure that the value is above 12 RSSI in order to maintain a stable connection.

If the Cellular WAN IP address is not available but the RSSI is more than 12, make sure that the APN configuration is correct. The service provider assigns a private address for the WAN IP address, which is not accessible externally.

3. Test cellular network access on your computer.

For users with public SIM cards, instead of SIM cards with MDVPN service enabled, you can test the connection to the Internet on your computer (assuming that your computer is connected to an Ethernet port on the OnCell G3470A-LTE). The following shows an example configuration.

- Laptop IP Address: 192.168.127.10 (on the same subnet as the OnCell gateway)
- Laptop Subnet Mask: 255.255.255.0 (on the same subnet as the OnCell gateway)
- Laptop Default Gateway: 192.168.17.254 (the OnCell gateway IP address)
- Laptop Primary DNS Server: 8.8.8.8 (test with Google's public DNS server)
- Laptop Primary DNS Server: 8.8.4.4 (test with Google's public DNS server)

After the configuration is complete, your computer will be able to the access the Internet.

For information on testing the connection with a DHCP server, refer to Chapter 3.

Web Console Configuration

This chapter describes the web console that you can use to configure your OnCell G3470A-LTE and set up a wireless network.

The following topics are covered in this chapter:

☐ Accessing the Web Console

- > Configuration Menu Overview
- Overview
- □ Basic Settings
 - > System Info Settings
 - > Network Settings
 - > Time Settings
- □ Cellular Settings
 - > Cellular WAN Settings
 - ➤ GuaranLink
 - > Auto IP Report Settings
 - ➤ GPS Settings
 - > OnCell Central Manager Setting
- □ Advanced Settings
 - > DHCP Server (for AP mode only)
 - ➤ DDNS
 - Packet Filters
 - > SNMP Agent
 - > Port Forwarding
 - > VPN
- ☐ Auto Warning Settings
 - ➤ System Log
 - Syslog
 - ➤ E-Mail
 - ➤ Relay
 - ➤ Trap
 - ➤ SMS

- ☐ Status
 - > DNS Information
 - ➤ SIM Status
 - Network Statistics
 - > Routing Table
 - > DHCP Client List (for AP mode only)
 - ➤ System Log
 - > Relay Status
 - > DI and Power Status
 - ➤ VPN Log
- Maintenance
 - > Console Settings
 - ▶ Ping
 - > Firmware Upgrade
 - Config Import Export
 - > Load Factory Default
 - > Password
 - Misc. Settings
 - > Manual SMS
 - > Remote SMS Control
- Save Configuration
- □ Restart
- □ Logout

Accessing the Web Console

Moxa OnCell G3470A-LTE's web browser interface provides a convenient way to modify its configuration and access the built-in monitoring and network administration functions. The recommended web browser is Microsoft® Internet Explorer 7.0 or 8.0 with JVM (Java Virtual Machine) installed.

NOTE

To use the OnCell G3470A-LTE's management and monitoring functions from a PC host connected to the same LAN as the OnCell G3470A-LTE, you must make sure that the PC host and the OnCell G3470A-LTE are on the same logical subnet.

The Moxa OnCell G3470A-LTE's default IP is 192.168.127.254.

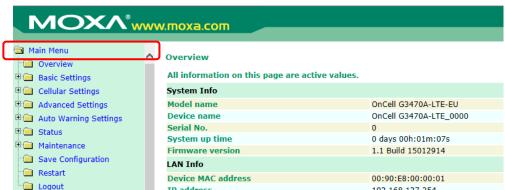
Follow these steps to access the OnCell G3470A-LTE's web-based console management interface.

- 1. Open your web browser (e.g., Internet Explorer) and type the OnCell G3470A-LTE's IP address in the address field; then, press [Enter].
- 2. The login page appears. Enter the password (the default username is "admin" and the default password is "root") and click **Login**.



It may take a few moments for the web page to load on your computer. Note that the Model name and IP address of your OnCell G3470A-LTE are both shown on the title bar of the web page. You can use this information to identify multiple OnCell G3470A-LTE units.

3. Use the menu navigation panel to access the configuration screens.

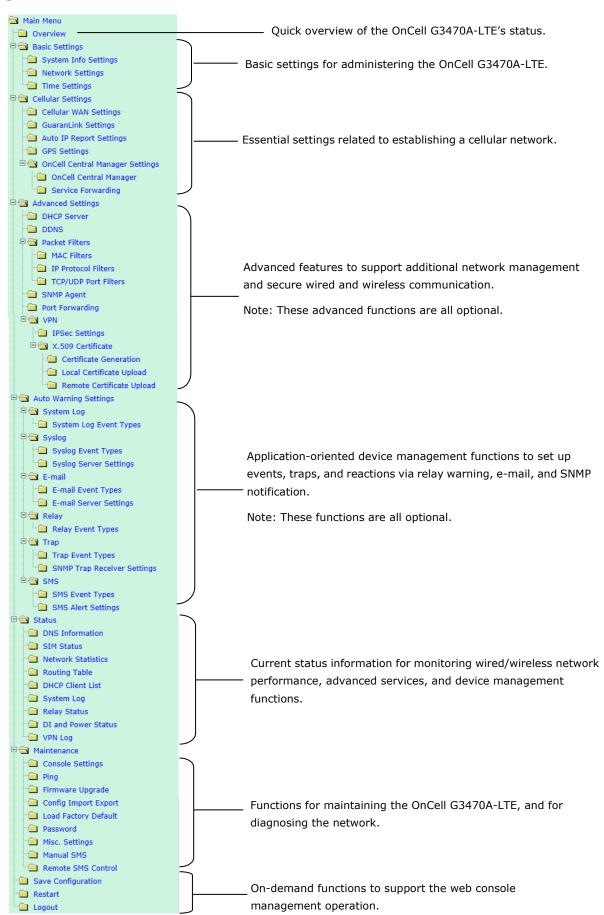


In the following sections, we describe each OnCell G3470A-LTE management function in detail. For an overview of the menus, refer to the "Function Map" section of Chapter 2.

NOTE

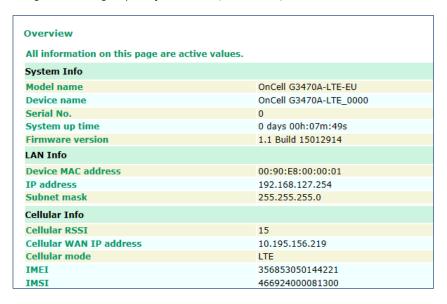
The model name of the OnCell G3470A-LTE is shown as OnCell G3470A-LTE-XX, where XX indicates the country code. The country code indicates the OnCell G3470A-LTE version and which bandwidth it uses. Example figures shown in this document are for OnCell G3470A-LTE-US. The country code and model name that appear on your computer screen may be different than the one shown here.

Configuration Menu Overview



Overview

The **Overview** page provides a summary of the OnCell G3470A-LTE's current status. The information is categorized into groups: **System Info**, **LAN Info**, and **Cellular Info**.



Basic Settings

The Basic Settings group includes the most commonly used settings required by administrators to maintain and control the OnCell G3470A-LTE.

System Info Settings

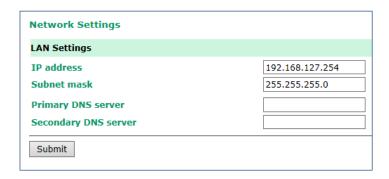
The **System Info** items, especially **Device name** and **Device description**, are displayed and included on the **Overview** page, in SNMP information, and in alarm emails. Setting **System Info** items makes it easier to identify the different OnCell G3470A-LTE units connected to your network.



Field	Description	Default setting
Device name	Enter a descriptive name (up to 31 characters).	OnCell
	This option is useful for specifying the role or application of different	G3470A-LTE_[serial
	OnCell G3470A-LTE units.	no]
Device location Specify the location (up to 31 characters) of the OnCell G3470A-LTE.		
Device Enter a description (up to 31 characters) for the OnCell G3470A-LTE.		
description		
Device contact Enter the contact information (up to 31 characters) of the person		
information	responsible for maintaining this OnCell G3470A-LTE.	

Network Settings

You can use the Network Settings screen to configure TCP/IP settings.



Field	Description	Default setting
IP address Enter the unique IP address for the OnCell G3470A-LTE.		192.168.127.254
Subnet mask Enter the subnet mask to specify the type of network to which the 255.255.255.0		255.255.255.0
	OnCell G3470A-LTE is connected.	
Primary/Secondary Enter the IP address of the primary or secondary DNS server.		
DNS server After you specify a DNS server, you can access a web site by		
	entering its URL instead of the IP address.	

Time Settings

You can synchronize the system time on the OnCell G3470A-LTE based on an NTP (Network Time Protocol) server or user-specified date and time information. The OnCell G3470A-LTE includes the system time in system logs.

NOTE The OnCell G3470A-LTE includes a built-in real time clock (RTC). We strongly recommend that you update the Current local time for the OnCell G3470A-LTE after the initial setup or a long-term shutdown, especially when the network does not have an Internet connection for accessing the NTP server or if there is no NTP server on the LAN.



Field	Description	Default setting
Current local	The fields indicate the current system time on the OnCell	
time	G3470A-LTE.	
	Enter the date and time in the format yyyy/mm/dd hh:mm:ss	
	To make the changes take effect, click Set Time . An "Updated" text	
	appears to indicate that the change is complete.	
	Note : Set the time zone before you configure the current local time.	

Field	Description	Default setting
Time zone	Select a time zone from the drop-down list.	
	The default option is GMT (Greenwich Mean Time).	
	Note: Changing the time zone automatically changes the Current	
	local time . We strongly recommend that you set the time zone before	
	you set the Current local time .	
Daylight	Select Enable to activate daylight saving time (DST) or summer time.	
saving time When Daylight saving time is enabled, the following fields appear		
	Starts at: The date that daylight saving time begins.	
	Stops at: The date that daylight saving time ends.	
	• Time offset: Indicates how many hours forward the clock should	
	be advanced.	
Time server	Enter the IP address or the domain name of the primary or secondary	time.nist.gov
1/2	NTP server.	
Query period	Specify how many seconds (1 to 9999) the OnCell G3470A-LTE is to	600
	wait before requesting updates from the NTP server.	

Cellular Settings

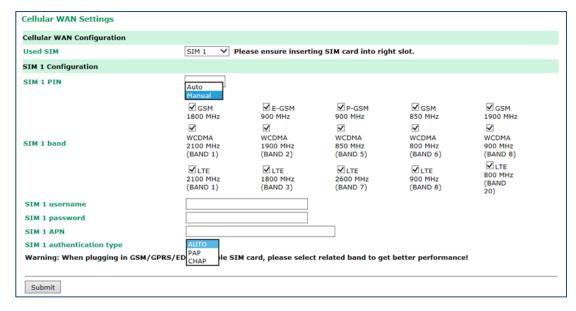
This section describes the screens you can use to configure cellular connection settings on the OnCell G3470A-LTE:

- **Cellular WAN Settings**-Configure this screen to establish a cellular connection.
- **GuaranLink Settings**–Use this screen to configure Moxa's proprietary 3-tire link protection to ensure reliable network connectivity.
- **Auto IP Report Settings**—If your service provider assigns a dynamic WAN IP address, you can configure this screen to set the OnCell G3470A-LTE to automatically send its WAN IP address to the specified host.
- GPS Settings-Configure this screen to enable the built-in GPS sensor to locate your OnCell G3740A-LTE.
- **OnCell Central Manager Settings**–Configure this screen to allow Moxa OnCell Central Manager to connect to and manage your OnCell G3740A-LTE.

Cellular WAN Settings

Configure the fields in the **Cellular WAN Settings** screen to establish a 2G/3G/4G connection to a service provider.

If you install two SIM cards in the OnCell G3470A-LTE, you can select Dual SIM mode and enable the GuaranLink feature set the OnCell G3470A-LTE to regularly check connection quality and perform an automatic switchover in case a cellular connection is down. This setting ensures operator-level redundancy.



Field	Description	Default setting
Used SIM	Select a connection mode from the drop-down list.	SIM 1
	SIM 1 – Select this option to establish a cellular connection using the	
	SIM card installed in the SIM 1 slot.	
	SIM 2 – Select this option to establish a cellular connection using the	
	SIM card installed in the SIM 2 slot.	
	Dual SIM – Select this option to set the system to automatically	
	establish a cellular connection using either SIM card. To ensure	
	optimum link quality and operator-level redundancy, enable the	
	GuaranLink feature.	
SIM 1/2 PIN	If provided, enter the PIN (4 digits) to unlock the SIM card.	
	Note : A SIM card becomes locked if you enter an incorrect PIN more	
	than three times.	
SIM 1/2 band	Select Auto to have the OnCell device automatically negotiate with	Auto
	the base station for the optimum cellular band frequency.	
	Select Manual to set the OnCell device to use the selected cellular	
	band frequency.	
	Note : The OnCell device does not establish a cellular connection if	
	your service provider does not support any of the bands you have	
	selected.	
SIM 1/2 username	If provided, enter the username for authentication with your service	
	provider.	
SIM 1/2 password	If provided, enter the username for authentication with your service	
	provider.	
SIM 1/2 APN	Your service provider may use access point network (APN)	
	information to provide different service levels.	
	If provided, enter the access point network (APN) information.	

Field	Description	Default setting
SIM 1/2	Select Auto if you want the OnCell device to automatically select	Auto
Authentication Type	either PAP or CHAP authentication method when setting up a data	
	session.	
	Select PAP (Password Authentication Protocol) to send user name	
	and password to the server and verify that the user name and	
	password match with the server database.	
	Select CHAP (Challenge-Handshake Authentication Protocol) if the	
	identifiers are changed frequently and if authentication can be	
	requested by the server at any time. CHAP provides more security	
	than PAP.	
	Note: This technique is vulnerable to eavesdroppers who may try to	
	obtain the password by listening in on the serial line, and to	
	repeated trial and error attacks. If you select CHAP (Challenge	
	Handshake Authentication Protocol), the authenticator (i.e., the	
	server) sends a randomly generated "challenge" string to the	
	OnCell device along with its host name. The OnCell device uses the	
	host name to look up the appropriate secret, combines it with the	
	challenge, and encrypts the string using a one-way hashing	
	function.	

GuaranLink

A number of factors can contribute to connection failures for cellular communications, including loss of cellular signal, interference, and termination by the operator for unknown reasons. Moxa's proprietary GuaranLink feature, which is different from the basic heartbeat function, enables reliable connectivity with 4-tier intelligent connection checks without sending excessive and costly cellular packets.

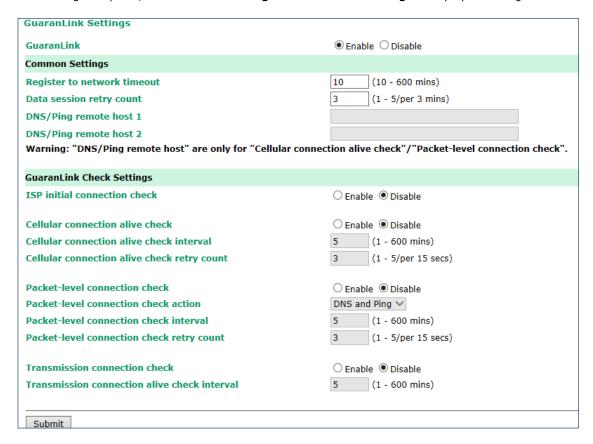
GuaranLink Recovery Process for Dual SIM Connections

The GuaranLink feature in OnCell G3470A-LTE automatically tries to re-establish a connection when a connection failure occurs by performing one of the following actions depending on the number of SIM cards enabled in the device:

- One SIM card: Resets the cellular module without rebooting the device to force negotiation between the OnCell G3470A-LTE and the base station.
- Dual SIM cards: Resets the cellular module without rebooting the device and establishes a cellular connection using the second SIM card account.

GuaranLink Settings

In the navigation panel, click **Network Settings** → **GuaranLink Settings** to display the configuration screen.



The following table describes the fields.

Field	Description	Default setting
GuaranLink	Select Enable to activate the GuaranLink feature.	Disable
	For operator-level redundancy, enable GuaranLink with Dual SIM	
	mode to set the OnCell G3470A-LTE to regularly check connection	
	quality and perform an automatic switchover in case a cellular	
	connection is down.	
	Select Disable to deactivate the GuaranLink feature.	
Register to network	This field is used for ISP initial connection check.	10
timeout	Enter the time (10 – 600 minutes) the OnCell G3470A-LTE is to wait	
	before terminating connection to an ISP and starts the GuaranLink	
	recovery process.	
Data session retry	Enter the number of times (1 to 5; default is 3) the OnCell	3
count	G3470A-LTE is to request an IP address from the ISP.	
	If the OnCell G3470A-LTE fails to obtain an IP address after 3 tries	
	(default value), it starts the GuaranLink recovery process.	
DNS/Ping remote	This field is used for cellular connection alive and packet-level	
host 1/2	connection checks.	
	Enter the IP address or domain name of a remote host to ping or for	
	DNS lookup test.	

Field	Description	Default setting
ISP initial	Select Enable to set the OnCell G3470A-LTE to complete the	Disable
connection check	registration process to a base station before the timeout specified in	
	the Register to network timeout field.	
	If the OnCell G3470A-LTE fails to register to the base station within	
	the timeout period, it starts the GuaranLink recovery process.	
l	Select Disable to allow the OnCell G3470A-LTE to wait until base	
	station registration is successful.	
Cellular connection	Depending on your ISP, cellular connection is terminated if there is	Disable
alive check	no active data transmission for a period of time.	
	Select Enable to set the OnCell G3470A-LTE to keep the cellular	
l	connection alive by performing a DNS lookup or remote host Ping if	
l	no data is transmitted within the timeout period.	
	If the connection check fails after the number of retries specified in	
l	the Cellular connection alive retry count field, the OnCell	
	G3470A-LTE starts the GuaranLink recovery process.	
Cellular connection	Enter the time (between 1 to 600 minutes) the OnCell G3470A-LTE	5
alive check interval	is to wait before performing a connection check.	
Cellular connection	Enter the number of times the OnCell G3470A-LTE is to try the	3
alive check retry	connection check in a 15-second time interval.	
count	If the connection check fails, the OnCell G3470A-LTE starts the	
l	GuaranLink recovery process.	
Packet-level	Select Enable to check whether the cellular network is accessible	Disable
connection check	using DNS lookup and remote host ping, regardless of any existing	
	data transmission.	
l	If the connection check fails after the number of retries specified in	
l	the Packet-level connection check retry count field, the OnCell	
	G3470A-LTE starts the GuaranLink recovery process.	
Packet-level	Select one of the following options to determine if the connection	DNS and Ping
connection check	check is successful:	
action	DNS and Ping – Response from both the DNS server and	
	remote host.	
	DNS or Ping – Response from either the DNS server or the	
	remote host.	
Packet-level	Enter the time (between 1 to 600 minutes) the OnCell G3470A-LTE	5
connection check	is to wait before performing a connection check.	
interval		
Packet-level	Enter the number the OnCell G3470A-LTE is to try the connection	3
connection check	check in 15 seconds before re-establishing the connection.	
retry count		
Transmission	If a remote system regularly monitors connection to the OnCell	Disable
connection check	G3470A-LTE, select Enable to set the OnCell G3470A-LTE to receive	
	polling information from the remote system at regular intervals.	
	If no polling information is received within the timeout period, the	
	OnCell G3470A-LTE starts the GuaranLink recovery process.	
Transmission		5
connection alive	is to wait for polling information from a remote system before	
check interval	starting the GuaranLink recovery process.	
	→ · · · · · · / p········	

Auto IP Report Settings

In MDVPN (mobile data virtual private network) applications where service providers set up private VPNs for enterprise customers, a cellular gateway must be assigned IP address that is visible to a remote host in a central office. In cases where a service provider assigns dynamic IP addresses, you can configure the **Auto IP Report Settings** screen to set the OnCell G3470A-LTE to regularly send its WAN IP address to a remote host.

Auto IP Report Settings	
Configuration	
Auto IP report to host	
Report to UDP port	63100
Report period	99 (1 - 65535 mins)
Submit	

The following table describes the fields.

Field	Description	Default setting
Auto IP report to	Enter the IP address of a remote host to which the OnCell	
host	G3470A-LTE is to send the WAN IP address information.	
Report to UDP port	Enter the listing port number on the remote host.	63100
Report period	Enter the number of minutes the OnCell G3470A-LTE is to wait	99
	before sending WAN IP address information.	

The following figure shows the Auto IP report format.

Auto IP Report Format

"Moxa", 4 bytes	Info[0]	Info[1]		Info[n]
-----------------	---------	---------	--	---------

Info [n]

Field	ID	Length	Data
Length	а	1	Variable, Length is "Length Field"

ID List

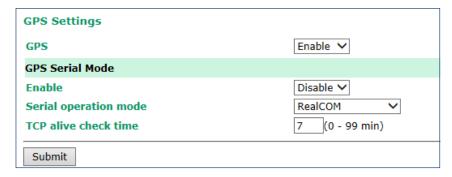
ID Value	Description	Length	Note
1	Server Name	Variable	ASCII char
2	Hardware ID	2	Little-endian
3	MAC Address	6	6-byte MAC address. If the MAC address is
			"00-90-E8-01-02-03" then MAC[0] is 0, MAC[1] is
			0x90(hex), MAC[2] is 0xE8(hex), etc.
4	Serial Number	4, DWORD	Little-endian
5	IP Address	4, DWORD	Little-endian (LAN IP)
9	AP ID	4, DWORD	Little-endian
10	IP Address2	4, DWORD	Little-endian (WAN IP)
11	Signal Level	1	Unsigned char
12	RSSI	1	Unsigned char

AP ID & Hardware ID Mapping Table

AP ID	Hardware ID	Product
0x80005260	0x5061	5004-HSPA
0x80005260	0x5061	5104-HSPA

GPS Settings

You can activate the GPS module function under GPS Settings, and then enable GPS serial mode under Real COM mode or Reverse Real COM mode. OnCell Central Manager provides the current location, including latitude and altitude information.



Setting	Description	Factory Default
GPS	Activate GPS module	Disable
Enable	Enable GPS Serial Mode	Disable
Serial Operation mode	Use OCM to get the location information under Real COM or	Real COM
	Reverse Real COM serial mode.	
TCP alive check time	This field specifies how long the OnCell G3470A-LTE will wait	7 min
	for a response to "keep alive" packets before closing the TCP	
	connection. The OnCell G3470A-LTE checks the connection	
	status by sending periodic "keep alive" packets. If the remote	
	host does not respond to the packet within the time specified in	
	this field, the OnCell G3470A-LTE will force the existing TCP	
	connection to close. For socket and device control modes, the	
	OnCell G3470A-LTE will listen for another TCP connection from	
	another host after closing the connection. If TCP alive check	
	time is set to 0, the TCP connection will remain open but will	
	not send any "keep alive" packets.	

OnCell Central Manager Setting

For OnCell Central Manager settings, refer to the *OnCell Central Manager User's Manual*, which can be downloaded from www.moxa.com.

Advanced Settings

Several advanced functions are available to increase the functionality of your OnCell G3470A-LTE and wireless network system. The DHCP server helps you deploy wireless clients efficiently. Packet filters provide security mechanisms, such as firewalls, in different network layers. Moreover, SNMP support can make network management easier.

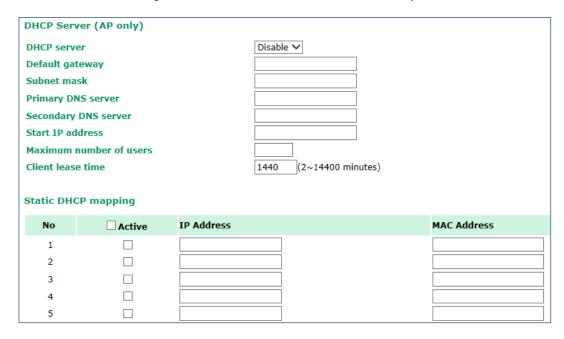
DHCP Server (for AP mode only)

DHCP (Dynamic Host Configuration Protocol) is a networking protocol that allows administrators to assign temporary IP addresses to network computers by "leasing" an IP address to a user for a limited amount of time, instead of assigning permanent IP addresses.

The OnCell G3470A-LTE can act as a DHCP server and assign IP addresses to your DHCP clients by responding to DHCP requests from the clients. The IP-related parameters you set on this page will also be sent to the client.

You can also assign a static IP address to a specific client by entering its MAC address. The OnCell G3470A-LTE provides a **Static DHCP mapping** list with up to 16 entities. Be reminded to check the **Active** check box for each entity to activate the setting.

You can check the IP assignment status in the DHCP Client List screen (click Status > DHCP Client List).



The following table provides the field descriptions.

Field	Description	Default setting
DHCP server	Select Enable to set the OnCell G3470A-LTE as a DHCP server.	Disable
	Select Disable to set the OnCell G3470A-LTE as a DHCP client.	
Default gateway	Enter the IP address of the default gateway that connects to an	
	outside network.	
Subnet mask	Enter the subnet mask to specify the type of network for the DHCP	
	clients.	
Primary/Secondary	Enter the IP address of the primary or secondary DNS server.	
DNS server	After you specify a DNS server, you can access a web site by	
	entering its URL instead of the IP address.	
Start IP address	Enter the starting IP address in the IP address pool.	
Maximum number	Enter the number (between 1 and 999) of IP address to assign to	
of users	DHCP clients.	
Client lease time	Enter the lease time (between 2 and 14400 minutes) for an	
	assigned IP address. The IP address expired after the lease time.	

DDNS

If a DHCP server assigns an IP address to the OnCell G3470A-LTE, you can configure dynamic DNS (DDNS) setting on the OnCell G3470A-LTE to allow remote servers to access the OnCell G3470A-LTE using its domain name instead of IP address. For more information on DDNS, see *Appendix C*.

Click **Advanced Settings > DDNS** to display the configuration screen.



The following table provides the field descriptions.

Field	Description Default setting		
Enable	Select Enable to activate the DDNS feature.	Disable	
Service provider	Select an option from the drop-down list.		
Host name	Enter the host name you created with the service provider.		
Username	Enter the username for update authentication.		
Password	Enter the password for update authentication.		

Packet Filters

The OnCell G3470A-LTE includes various filters for **IP-based** packets going through LAN and WLAN interfaces. You can set these filters as a firewall to help enhance network security.

MAC Filter

The OnCell G3470A-LTE's MAC filter is a policy-based filter that can allow or filter out IP-based packets with specified MAC addresses. The OnCell G3470A-LTE provides 8 entities for setting MAC addresses in your filtering policy. Remember to check the **Active** check box for each entity to activate the setting.



Field	Description	Default setting
Enable	Select Enable to enable MAC filtering.	Disable
Policy	Select Accept to allow packets that meet the specified criteria.	Drop
	Select Drop to deny packets that meet the specified criteria.	



ATTENTION

Be careful when you enable the filter function:

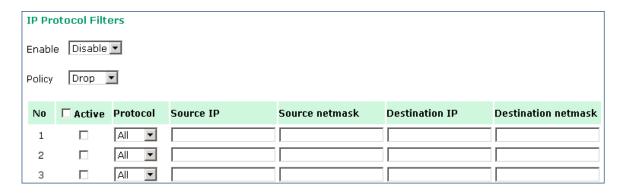
Drop + "no entity on list is activated" = all packets are allowed

Accept + "no entity on list is activated" = all packets are denied

IP Protocol Filter

The OnCell G3470A-LTE's IP protocol filter is a policy-based filter that can allow or filter out IP-based packets with specified IP protocol and source/destination IP addresses.

The OnCell G3470A-LTE provides 8 entities for setting IP protocol and source/destination IP addresses in your filtering policy. Four IP protocols are available: **All**, **ICMP**, **TCP**, and **UDP**. You must specify either the Source IP or the Destination IP. By combining IP addresses and netmasks, you can specify a single IP address or a range of IP addresses to accept or drop. For example, "IP address 192.168.1.1 and netmask 255.255.255.255. refers to the sole IP address 192.168.1.1. "IP address 192.168.1.1 and netmask 255.255.255.0" refers to the range of IP addresses from 192.168.1.1 to 192.168.255. Remember to check the **Active** check box for each entity to activate the setting.



Field	Description	Default setting
Enable	Select Enable to enable IP protocol filtering.	Disable
Policy	Select Accept to allow packets that meet the specified criteria.	Drop
	Select Drop to deny packets that meet the specified criteria.	



ATTENTION

Be careful when you enable the filter function:

Drop + "no entity on list is activated" = all packets are **allowed.**

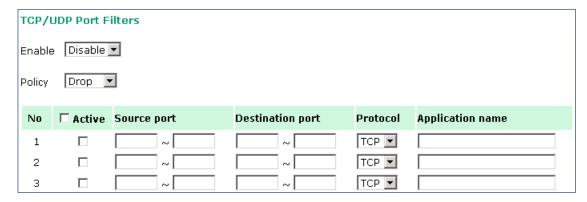
Accept + "no entity on list is activated" = all packets are denied.

TCP/UDP Port Filter

The OnCell G3470A-LTE's TCP/UDP port filter is a policy-based filter that can allow or filter out TCP/UDP-based packets with a specified source or destination port.

The OnCell G3470A-LTE provides 8 entities for setting the range of source/destination ports of a specific protocol. In addition to selecting TCP or UDP protocol, you can set either the source port, destination port, or both. The end port can be left empty if only a single port is specified. Of course, the end port cannot be larger than the start port.

The **Application name** is a text string that describes the corresponding entity with up to 31 characters. Remember to check the **Active** check box for each entity to activate the setting.



Field	Description	Default setting
Enable	Select Enable to enable TCP/UDP port filtering.	Disable
Policy	Select Accept to allow packets that meet the specified criteria.	Drop
	Select Drop to deny packets that meet the specified criteria.	



ATTENTION

Be careful when you enable the filter function:

Drop + "no entity on list is activated" = all packets are allowed

Accept + "no entity on list is activated" = all packets are denied

SNMP Agent

The OnCell G3470A-LTE supports SNMP V1/V2c/V3. SNMP V1 and SNMP V2c use a community string match for authentication, which means that SNMP servers access all objects with read-only or read/write permissions using the community string *public/private* (default value). SNMP V3, which requires you to select an authentication level of MD5 or SHA, is the most secure protocol. You can also enable data encryption to enhance data security.

The OnCell G3470A-LTE's MIB can be found in the software CD and supports reading the attributes via SNMP. (Only *get* method is supported.)

SNMP security modes and security levels supported by the OnCell G3470A-LTE are shown in the following table. Select the security mode and level that will be used to communicate between the SNMP agent and manager.

Protocol	Setting on	Authentication	Data	Method
Version	UI web	Туре	Encryption	
	page			
SNMP	V1, V2c	Community string	No	Use a community string match for
V1, V2c	Read			authentication
	Community			
	V1, V2c	Community string	No	Use a community string match for
	Write/Read			authentication
	Community			
SNMP V3	No-Auth	No	No	Use account with admin or user to access objects
	MD5 or SHA	Authentication	No	Provides authentication based on HMAC-MD5, or
		based on MD5 or		HMAC-SHA algorithms. 8-character passwords
		SHA		are the minimum requirement for
				authentication.

Protocol	Setting on	Authentication	Data	Method
Version	UI web	Туре	Encryption	
	page			
	MD5 or SHA	Authentication	Data	Provides authentication based on HMAC-MD5 or
		based on MD5 or	encryption	HMAC-SHA algorithms, and data encryption key.
		SHA	key	8-character passwords and a data encryption
				key are the minimum requirements for
				authentication and encryption.

The following parameters can be configured on the SNMP Agent page.

SNMP Agent			
Enable	Disable 💌		
Remote management	Disable 🕶		
Read community	public		
Write commnuity	private		
SNMP agent version	V1, V2c 💌		
Admin authentication type	No Auth		
Admin privacy type	Disable 🕶		
Privacy key			
Private MIB information			
Device object ID	enterprise.8691.15.7		
Submit			

Field	Description	Default setting
Enable	Select Enable to activate SNMP agent.	Disable
Remote	Select Enable to allow remote management via SNMP agent.	Disable
management		
Read community	Enter the community string or password (up to 31 characters	public
	long) for an SMNP agent to access objects with read-only	
	permission.	
Write community	Enter the community string or password (up to 31 characters	private
	long) for an SMNP agent to access objects with read-write	
	permission.	
SNMP agent	Select the SNMP protocol version used to manage the OnCell	V1, V2c
version	G3470A-LTE.	
Admin	Select No Auth to use an administrator account to access objects	No Auth
authentication	without authentication.	
type	Select MD5 to authenticate using HMAC-MD5 algorithms where	
	the minimum requirement is to use an 8-character password.	
	Select SHA to authenticate using HMAC-SHA algorithms where	
	the minimum requirement is to use an 8-character password.	
Admin privacy type	Select Disable for no data encryption.	Disable
	Select DES to use DES-based data encryption.	
	Select AES to use AES-based data encryption.	
Privacy key	Enter the key (up to 63 characters) for data encryption.	

Field	Description	Default setting
Private MIB	The object ID (OID) is the enterprise value for the OnCell	
information Device	G3470A-LTE. This value is not configurable.	
object ID		

Port Forwarding

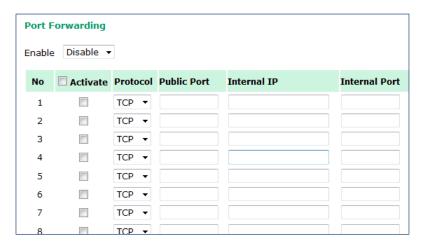
You can configure port forwarding settings on the OnCell G3470A-LTE to redirect specific packets from a remote host on the WAN to a server on the LAN. This feature hides the IP address of a local server and prevents remote hosts from accessing the local server directly.

The OnCell G3470A-LTE filters out unrecognized packets to protect your LAN network when computers connected to the OnCell G3470A-LTE are not visible to the WAN.

NOTE You can make LAN computers accessible from the Internet by enabling Virtual Server.

You can also configure port forwarding on the OnCell G3470A-LTE to redirect traffic to a specific port on a LAN computer.

To access the **Port Forwarding** screen, click **Advanced Settings** → **Port Forwarding**. The OnCell G3470A-LTE supports a total of 32 port forwarding rules.



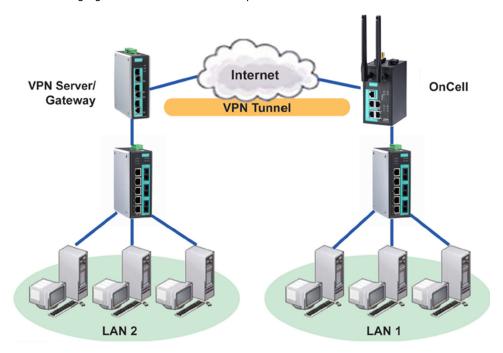
The following table includes the field descriptions.

Field	Description	Factory Default
Enable	Select Enable to activate the port forwarding feature.	Disable
Active	Select this check box to activate the port forwarding entry.	
Protocol	Select an option from the drop-down list.	
Public Port	Enter the public port number.	
	Make sure that the port number specified is not already used by	
	OP modes.	
Internal IP	Enter the IP address of a LAN device to receive the redirected	
	traffic.	
Internal Port	Internal Port Enter the port number on a LAN device to which to redirect	
	traffic.	

VPN

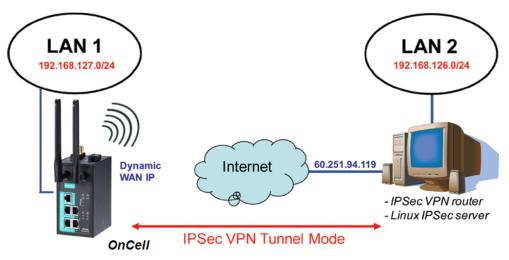
Computers that are part of a virtual private network (VPN) use a second, "virtual" IP address to connect to the Internet. Instead of running across a single private network, some of the links between nodes that are part of a VPN use open network connections or virtual circuits on a larger network, such as the Internet. With the help of VPNs, cellular devices acting as a VPN client can initiate a connection with a VPN server. Once the connection is established, cellular devices can communicate with other network devices on the same private network.

The following figure shows a network example.



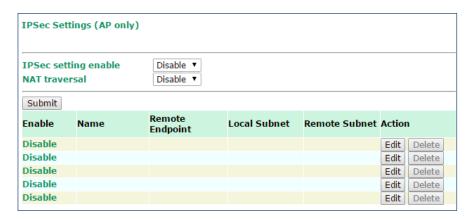
OnCell G3470A-LTE VPN Feature Overview

- The OnCell G3470A-LTE IPSec provides security in a network with Gateway-to-gateway topology as illustrated in the following figure.
- The OnCell G3470A-LTE initiates a VPN connection to a VPN Server.
- The OnCell G3470A-LTE IPSec operates in Tunnel mode with IPsec VPN tunnel.
 - Manual Key/ESP, IKE/PSK
 - DES/3DES/AES128 encryption
 - MD5/SHA1 authentication
- IPsec NAT traversal and PFS (Perfect Forwarding Secrecy).



IPSec Settings

You can enable or disable the IPSec and NAT traversal functions and configure up to five VPN tunnels in the IPSec Settings screen (click Advanced Settings > VPN > IPSec Settings).

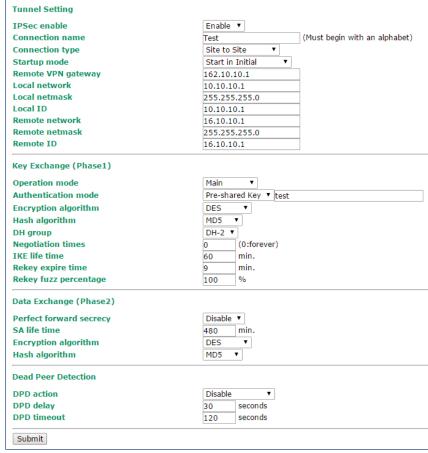


The following table provides the field descriptions.

Field	Description	Factory Default
IPSec setting enable	Select Enable to activate the IPSec feature.	Disable
NAT Traversal	Select Enable to activate the NAT traversal feature that allows	Disable
	IPSec traffic to traverse through NAT-enabled devices.	
	Make sure that the remote VPN device supports this feature.	
Action	Click Edit to configure a VPN tunnel.	
	Click Delete to remove the selected VPN tunnel.	

Configuring a VPN Tunnel

To configure a VPN tunnel, click **Edit** in the **IPSec Settings** screen.



The following table provides the field descriptions.

Field	Description	Factory Default
IPSec enable	Select Enable to activate the VPN tunnel.	Disable
Connection name	Enter a descriptive name for the VPN tunnel.	
Connection type	Connection type Select one of the following connection types:	
	• Site-to-Site – Select this option to create a VPN tunnel for	
	static local and remote subnets.	
	Site-to-Site(any) – Select this option to create a VPN	
	tunnel between a static local subnet and a dynamic remote	
	subnet.	
Startup mode	Select Start in Initial to set the OnCell G3470A-LTE to initiate	Start in Initial
	a connection with the remote VPN gateway.	
	Select Wait for Connecting to set the OnCell G3470A-LTE to	
	wait for a remote VPN gateway to initiate a connection.	
Remote VPN gateway	Enter the WAN IP address of the remote VPN gateway.	
Local network	Enter the remote VPN server subnet IP of the local network.	
Local netmask	Enter the remote VPN server subnet netmask of the local	
	network.	
Local ID	Enter an ID (IP/FQDN/User_FQDN) to identify and authenticate	
	the local VPN gateway.	
Remote network	Remote network	
Remote netmask	Enter the remote VPN server subnet netmask of the remote	
	network.	
Remote ID	Enter an ID (IP/FQDN/User_FQDN) to identify and authenticate	
	the remote VPN endpoint.	

Field	Description	Factory Default
Key Exchange (Phase	1)	
Operation mode	Select main mode or aggressive mode to configure the	Main
	standard negotiation parameters for IKE Phase 1 of the VPN	
	Tunnel.	
Authentication mode	Select Pre-shared key, RSA Signature or X.509	Pre-shared key
	authentication mode to for phase 1 key exchange.	
	The configuration fields vary depending on the authentication	
	mode you select. For information on configuring each	
	authentication mode, refer to the following sections.	
Encryption algorithm	Select the DES, 3DES or AES128 algorithm for the VPN ISAKMP	DES
	phase 1 encryption mode.	
Hash algorithm	Select the MD5 or SHA-1 VPN key exchange phase 1 hash	MD5
	mode.	
DH group	Select the DH-2(1024) or DH-5(1536) VPN key exchange	DH-2
	phase 1 Diffie-Hellman group. As the Diffie-Hellman Group	
	number increases, the higher the level of encryption	
	implemented for PFS.	
Negotiation time	The number of allowed reconnect times when startup mode is	0
	initiated. If the number is 0, this tunnel will always try	
	connecting to the remote gateway when the VPN tunnel is not	
	created successfully.	
IKE life time	Enter the number of minutes for the VPN IKE SA phase 1	60
	Lifetime. This is the period of time to pass before establishing a	
	new IPSec security association (SA) with the remote endpoint.	
Rekey expire time	Enter the number of minutes for the Start to Rekey before IKE	9
	lifetime expired.	
Rekey fuzz percent	The rekey expire time will change randomly to enhance the	100%
	security. Rekey fuzz percent is the maximum random change	
	margin of the Rekey expire time. 100% means the rekey expire	
	time will not change randomly.	
Data Exchange (phase	e2)	
Perfect forward secrecy	Enable or disable the Perfect Forward Secrecy. PFS is an	Disable
	additional security protocol.	
SA life time	Enter the number of seconds for the VPN ISAKMP phase 2	480
	Lifetime. This is the period of time to pass before establishing a	
	new IPSec security association (SA) with the remote endpoint.	
Encryption algorithm	Select the DES, 3DES, or AES128 algorithm for the VPN	DES
	ISAKMP phase 1 encryption mode.	
Hash algorithm	Select the MD5 or SHA-1 VPN ISAKMP phase 1 authentication	MD5
	mode.	
Dead Peer Detection		
DPD action	When you enable the Dead Peer Detection (DPD) feature, the	Disable
	OnCell G3470A-LTE performs one of the following actions when	
	connection to a remote IPSec tunnel is down:	
	Hold: Keep the VPN tunnel	
	Clear: Clear the VPN tunnel	
	Restart: Re-establish the VPN tunnel on Start in Initial	
	mode.	
	Restart by Peer: Re-establish the VPN tunnel on Wait for	
	connecting mode.	
DPD delay	The period of dead peer detection messages.	30
DPD timeout	Timeout to check if the connection is alive or not.	120

Configuring Pre-shared Key Settings

To configure pre-shared key authentication mode in phase 1 key exchange, in the **Tunnel settings** screen, select **Pre-shared key** from the **Authentication mode** drop-down list. Then, enter a key in the text field.

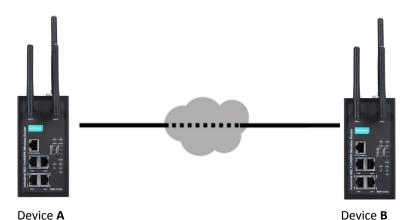
Make sure that you configure the same key on the OnCell G3470A-LTE and the remote VPN gateway.

Configuring RSA Signature Settings

To configure RSA signature settings, complete the following steps:

- 1. In the Tunnel Settings screen, select RSA Signature from the Authentication mode drop-down list.
- 2. Generate or import a local private key. Perform one of the following actions:
 - Click **Generate Local Private** Key. The OnCell G3470A-LTE creates a private key and displays the key information in the **Local private key** field.
 - Click Import Local Private Key and select a key file to import. After the OnCell G3470A-LTE successfully imports the selected key, the system displays the key information in the Local private key field
- 3. Generate or import a remote private key. Perform one of the following actions:
 - Click **Generate Remote Public Key**. The OnCell G3470A-LTE creates a public key and displays the key information in the **Remote public key** field.
 - Click Import Remote Public Key and select a key file to import. After the OnCell G3470A-LTE successfully imports the selected key, the system displays the key information in the Remote public key field.

The following figure shows the certificate generation and certificate export/import example.



- 1. Generate Root CA
- 2. Generate Local Certificate
- 3. Click **PKCS#12 Export** to export the local certificate (*local_CA_A.p12*)
- 4. Click **Certificate Export** to export the local certificate file (*local_CA_A.pem*)
- Click VPN > X.509 >Local Certificate
 Upload and import the local certificate
 (local_CA_A.p12).
- Click VPN > X.509 > Remote
 Certificate Upload to import the remote certificate (local_CA_B.pem).

- 1. Generate Root CA
- 2. Generate Local Certificate
- Click PKCS#12 Export to export the local certificate (local_CA_B.p12)
- 4. Click **Certificate Export** to export the local certificate file (*local_CA_B.pem*)
- Click VPN > X.509 >Local
 Certificate Upload and import the local certificate (local_CA_B.p12).
- Click VPN > X.509 > Remote
 Certificate Upload to import the remote certificate (local_CA_A.pem).

X.509 Settings

NOTE

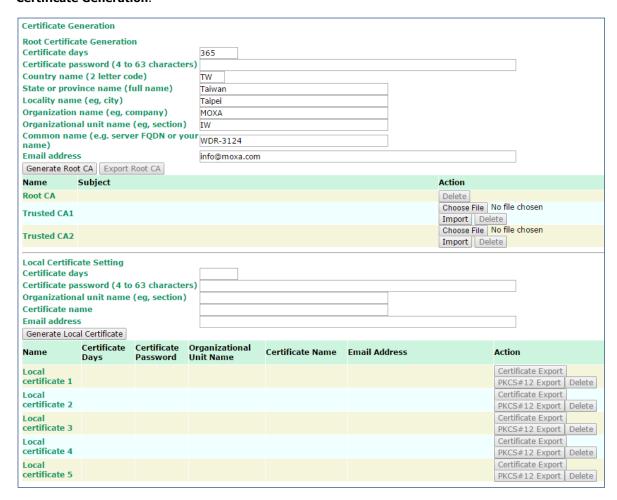
Before you configure X.509 settings, make sure that you have imported local and remote certificates in the Local/Remote Certificate Upload screen (click Advanced Settings > VPN > X.509 Certificate > Local/Remote Certificate Upload).

In the **Tunnel Settings** screen, select **X.509** from the **Authentication mode** drop-down list and select a certificate from the **Local certificate** and **Remote certificate** drop-down lists.

Certificate Generation

X.509 is a digital certificate method commonly used for IPSec authentication. You can generate a self-signed root CA or local certificate on the OnCell G3470A-LTE and import or export the certificate on a remote VPN gateway.

To display the **Certificate Generation** screen, click **Advanced Settings > VPN > X.509 Certificate > Certificate Generation**.



To generate a root CA certificate, complete the following steps:

1. In the Certificate Generation screen, enter information in the fields under Root Certificate Generation.

Field	Description
Certificate days	Enter the number of days the certificate is valid for.
Certificate password	Enter a password to create a password-protected certificate.
Country name	Enter the country.
State or province name	Enter the state or the province.
Locality name	Enter the city.

Field	Description
Organization name	Enter the name of the organization.
Organization unit name	Enter the unit or section in the organization.
Common name	Enter a name (such as a server name or your name).
Email address	Enter an email address.

2. Click Generate Root CA.

After you have generated the root CA certificate, generate a local certificate and export the key files. Complete the following steps:

1. In the Certificate Generation screen, enter information in the fields under Local Certificate Settings.

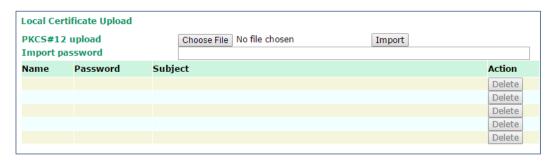
Field	Description
Certificate days	Enter the number of days the certificate is valid for.
Certificate password	Enter a password to create a password-protected certificate.
Organization unit name	Enter the unit or section in the organization.
Common name	Enter a name (such as a server name or your name).
Email address	Enter an email address.

- 2. Click Generate Local Certificate.
- 3. Click **Certificate Export** to export the public key file for the certificate that you import on a remote VPN gateway.
- 4. Click **PKCS#12 Export** to export the private key file for local certificates on the OnCell G3470A-LTE. You can import the local certificate in the **Local Certificate Upload** screen.

Local Certificate Upload

If you configure X.509 authentication mode for VPN tunnel setup, you must import a local certificate on the OnCell G3470A-LTE.

You can add or delete a local certificate in the **Local Certificate Upload** screen.

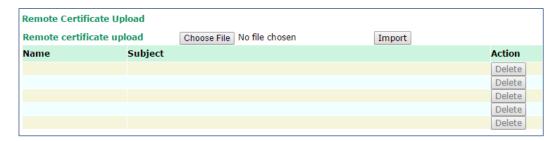


- 1. Click Advanced Settings > VPN > X.509 Certificate > Local Certificate Upload.
- 2. In the PKCS#12 upload field, click Browse to select a local certificate.
- 3. In the ${\bf Import\ password\ }$ field, enter the certificate password.
- 4. Click **Import**.

NOTE You can generate a local certificate in the **Certificate Generation** screen.

Remote Certificate Upload

You can add or delete a certificate from the remote VPN gateway in the Remote Certificate Upload screen.



- 1. Click Advanced Settings > VPN > X.509 Certificate > Remote Certificate Upload.
- 2. In the **Remote certificate upload** field, click **Browse** to select a local certificate.
- 3. Click Import.

Auto Warning Settings

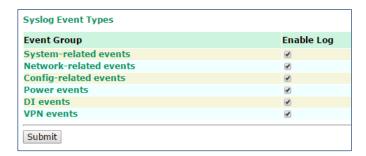
Since industrial-grade devices are often located at the endpoints of a system, these devices will not always know what is happening elsewhere on the network. This means that these devices, including wireless APs or clients, must provide system maintainers with real-time alarm messages. Even when system administrators are out of the control room for an extended period, they can still be informed of the status of devices almost instantaneously when exceptions occur.

In addition to logging these events, the OnCell G3470A-LTE supports different approaches to warn engineers automatically, such as SNMP trap, e-mail, and relay output. It also supports two digital inputs to integrate sensors into your system to automate alarms by email and relay output.

System Log

System Log Event Types

Detail information for grouped events is shown in the following table. You can select the **Enable log** check box to enable the selected event types. All default values are enabled (checked). The log for system events can be seen in **Status > System Log**.



The following table describes the types of system logs.

System-related events	Event is triggered when
System restart (warm start)	The OnCell G3470A-LTE is rebooted, such as when its settings are
	changed (IP address, subnet mask, etc.).
Network-related events	Event is triggered when
LAN link on	The LAN port is connected to a device or network.
LAN link off	The port is disconnected (e.g., the cable is pulled out, or the
	opposing device shuts down).
Client joined/ left	A wireless client is associated or disassociated.
(for AP mode)	
WLAN connected to AP	The OnCell G3470A-LTE is associated with an AP.
(for Client mode)	
WLAN disconnected	The OnCell G3470A-LTE is disassociated from an AP.
(for Client mode)	
Config-related events	Event is triggered when
Configuration Changed	A configuration item has been changed.
Configuration file import via Web Console	The configuration file is imported to the OnCell G3470A-LTE.
Console authentication failure	An incorrect password is entered.
Firmware upgraded	The OnCell G3470A-LTE's firmware is updated.
Power events	Event is triggered when
Power 1/2 transition (On -> Off)	The OnCell G3470A-LTE is powered down in PWR1/2.
Power 1/2 transition (Off -> On)	The OnCell G3470A-LTE is powered via PWR1/2.
DI events	Event is triggered when
DI1/2 transition (On -> Off)	Digital Input 1/2 is triggered by on to off transition.
DI1/2 transition (Off -> On)	Digital Input 1/2 is triggered by off to on transition.

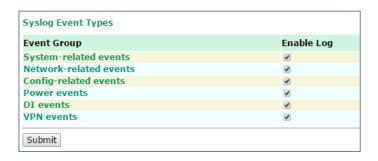
Syslog

This function provides the event logs for the Syslog server. The function supports up to three configurable Syslog servers and Syslog server UDP port numbers. When an event occurs, the event will be sent as a Syslog UDP packet to the specified Syslog servers.

Syslog Event Types

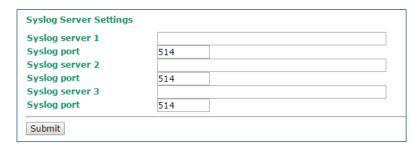
Detail information for the grouped events is shown in the following table. You can the **Enable log** check box to enable the selected event types. All default values are enabled (checked).

For information on the event types, refer to the *System Log Event Types* section.



Syslog Server Settings

You can configure the parameters for your Syslog server on the Syslog Server Settings screen.

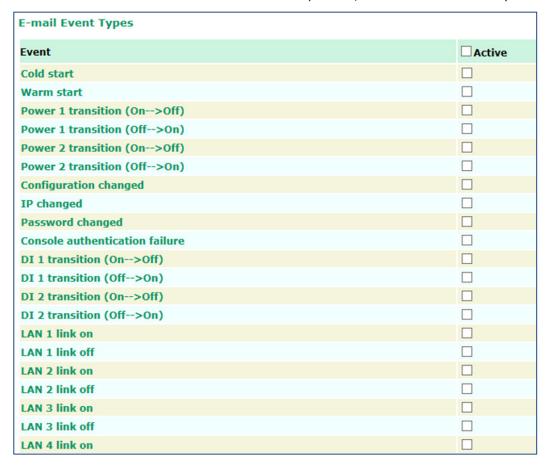


Field	Description	Factory Default
Syslog server 1/2/3	Enter the IP address of the 1st/ 2nd/ 3rd Syslog Server	
Syslog port	Enter the UDP port for the syslog server.	514

E-Mail

E-Mail Event Types

Select the Active checkbox to enable an event item. By default, all values are deactivated (unchecked).



E-mail Server Settings

The E-mail server settings determine how e-mail warnings are sent for system and serial port events. You may configure up to 4 e-mail addresses to receive automatic warnings.

E-mail Server Settings				
Mail server (SMTP)				
User name				
Password				
From e-mail address				
To e-mail address 1				
To e-mail address 2				
To e-mail address 3				
To e-mail address 4				
Submit Send Test Mail				



ATTENTION

Consult your Network Administrator or ISP for the proper mail server settings. The Auto warning function may not work properly if it is not configured correctly. The OnCell G3470A-LTE's SMTP AUTH supports LOGIN, PLAIN, and CRAM-MD5 (RFC 2554).

Mail server

Setting	Description	Factory Default
Mail server	This field is for your mail server's domain name or IP address	None

User name

Setting	Description	Factory Default
User name	This field is for your mail server's user name, if required.	None

Password

Setting	Description	Factory Default
Password	This field is for your mail server's password, if required.	None

From e-mail address

Setting	Description	Factory Default
From e-mail address	This is the e-mail address from which automatic e-mail	None
	warnings will be sent.	

To e-mail address 1 to 4

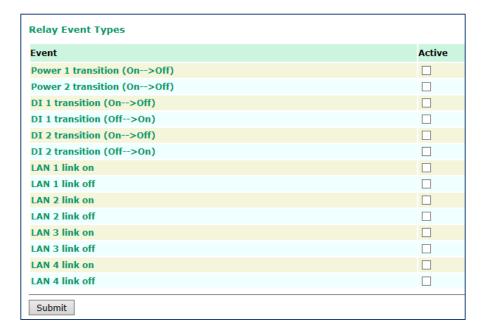
Setting	Description	Factory Default
To e-mail address	This is the e-mail address or addresses to which the automatic	None
1 to 4	e-mail warnings will be sent.	

Relay

Relay Event Types

Select **Active** to enable the event types.

For information on the event types, refer to the *System Log Event Types* section.

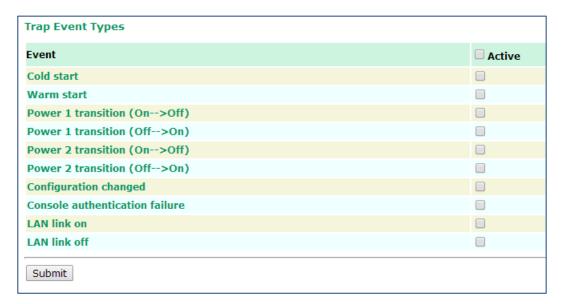


Trap

Traps can be used to signal abnormal conditions (notifications) to a management station. This trap-driven notification can make your network more efficient.

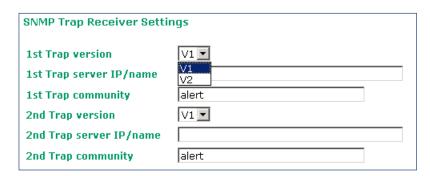
Because a management station usually takes care of a large number of devices that have a large number of objects, it will be overloading for the management station to poll or send requests to query every object on every device. It would be better if the managed device agent could notify the management station by sending a message known as a trap for the event.

Trap Event Types



SNMP Trap Receiver Settings

SNMP traps are defined in SMIv1 MIBs (SNMPv1) and SMIv2 MIBs (SNMPv2c). The two styles are basically equivalent, and it is possible to convert between the two. You can set the parameters for SNMP trap receivers through the web page.



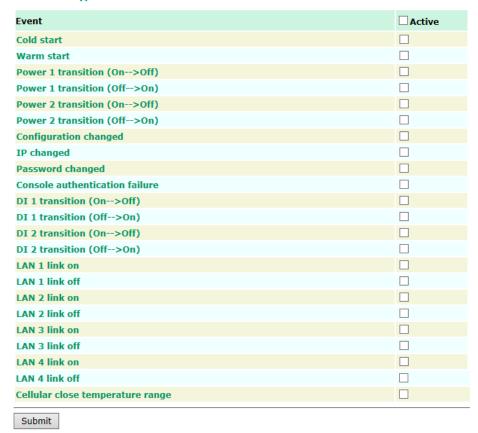
Field	Description	Default setting
Trap version	Select the SNMP version for SNMP traps.	V1
Trap server	Enter the IP address or domain name of the SNMP trap server.	
IP/name		
Trap community	Enter the community string or password (up to 31 characters) for	alert
	authentication.	

SMS

SMS Event Types

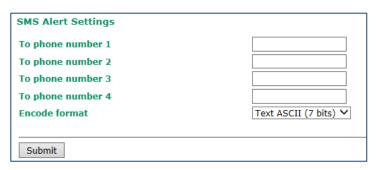
Select **Active** to enable the event types. For information on the event types, refer to the *System Log Event Types* section.

SMS Event Types



SMS Alert Settings

You can set the OnCell G3470A-LTE to send SMS notifications to up to four phone numbers and select a message encoding format in the **SMS Alert Settings** screen.

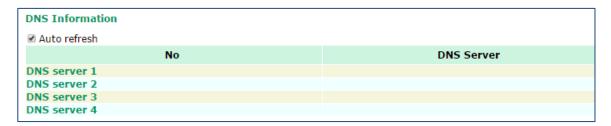


Field	Description	Factory Default
To phone number	Enter the phone numbers to which the OnCell G3470A-LTE	
1/2/3/4	sends SMS notifications.	
Encode format	Select an encoding format from the drop-down list.	Text ASCII (7 bits)
	• Text ASCII (7 bits) – Encode SMS messages in 7-bit	
	format (160 bytes per packet).	

Status

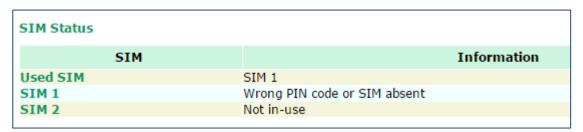
DNS Information

The DNS information screen displays the DNS server to which the OnCell G3470A-LTE is connected and the DNS server information.



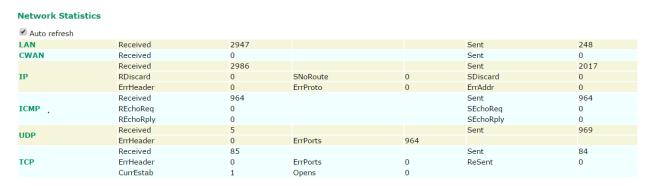
SIM Status

The SIM Status screen displays the current SIM card in use and the status of the SIM cards installed in the OnCell G3470A-LTE.



Network Statistics

The **Network Statistics** screen displays information on the network interfaces of the device and protocols used along with the packets received and transmitted.

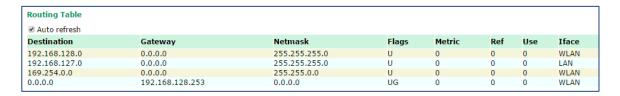


The network statistic parameters and values are described in the following tables:

Interface	Action	Description
LAN	Received	The number of packets the device received through the LAN interface
	Sent	The number of packets the device sent through the LAN interface
CWAN	Received	The number of packets the device received through the CWAN interface
	Sent	The number of packets the device sent through the CWAN interface
Protocol	Actions	Description
IP	Received	The total number of input IP datagram packets that the device received from all
		interfaces
	Sent	The total number of output IP datagram packets that the device sent from all
		interfaces
	RDiscard	The input IP datagram packets discarded for various reasons (e.g.: Lack of buffer
		space)
	SDiscard	The output IP datagram packets discarded for various reasons (e.g.: Lack of
		buffer space)
	ErrAddr	The input IP datagram packets received with invalid IP addresses
	Errproto	The input IP datagram packets received with incorrect protocol.(i.e., a protocol
		other than TCP, UDP, and ICMP)
	ErrHeader	The input IP datagram packets received with invalid headers.
		(e.g., bad checksum, version number mismatch, and time-to-live period
		exceeded)
	SNoRoute	The input IP datagram packets received with incorrect routes
ICMP	Received	The total number of ICMP messages that the device received
	Sent	The total number of ICMP messages that the device sent
	REchoReq	The ICMP request packets that the device received
		(e.g., Ping requests received)
	REchoRply	The ICMP reply packets that the device received
		(e.g., Ping replies received)
	SEchoReq	The ICMP request packets that the device sent
		(e.g., Ping requests sent)
	SEchoRply	The ICMP reply packets that the device received.
		(e.g., Ping replies received)
UDP	Received	The total number of input UDP datagram packets received by the device
	Sent	The total number of output UDP datagram packets received by the device
	ErrHeader	The input UDP datagram packets received with invalid headers
	ErrPorts	The input UDP datagram packets received with incorrect port numbers
TCP	Received	The total number of input TCP segment packets received by the device
	Sent	The total number of output TCP segment packets received by the device
	ErrHeader	The input TCP segment packets received with invalid headers
		(e.g., bad checksum)
	ErrPorts	The input TCP segment packets received with the wrong port number
	ReSent	The output TCP segment packets retransmitted
	CurrEstab	The number of TCP connections established (e.g. status is ESTABLISHED or
		CLOSE-WAIT)
	Opens	The number of TCP connections to be opened (e.g. status is SYNC-sent,
		SYNCRCBD, SYNC_RCVD)

Routing Table

The **Routing Table** screen displays the list of routes the OnCell G3470A-LTE uses to send packets on each interface.



Possible flags include:

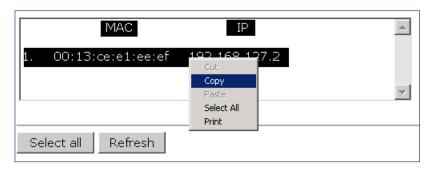
U: route is up +: default gateway
D: route is down T: static route
G: use gateway H: target is a host

DHCP Client List (for AP mode only)

The DHCP Client List shows all the clients that require and have successfully received IP assignments. You can click the **Refresh** button to refresh the list.



You can press **Select all** button to select all content in the list for further editing.



System Log

Triggered events are recorded in System Log. You can export the log contents to an available viewer by clicking **Export Log**. You can use the **Clear Log** button to clear the log contents and the **Refresh** button to refresh the log.

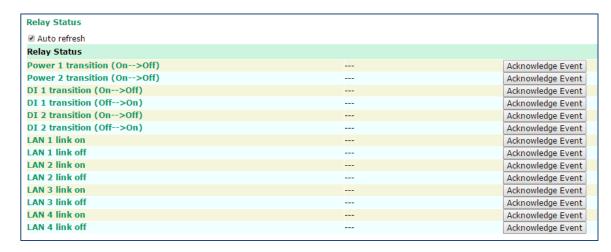
```
System Log
(985) 2015/02/04,09h:36m:44s Cellular WAN IP is Changed
 (986) 2015/02/04,09h:36m:44s Console authentication failure
( 987) 2015/02/04,10h:17m:04s Firmware upgraded from 1.1 Build 15012914 to 1.1 Build
15020416
( 988) 2015/02/04,10h:17m:29s Power 1 transition (Off -> On)
 ( 989) 2015/02/04,10h:17m:36s LAN 1 link on
  990) 2015/02/04,10h:17m:38s System warm start, restarted by console
(991) 2015/02/04,10h:18m:07s Cell. module gets an IP 10.192.115.194
 ( 992) 2015/02/04,10h:18m:07s Cellular WAN IP is Changed
 ( 993) 2015/02/04,10h:43m:30s LAN 1 link off
 ( 994) 2015/02/05,09h:47m:35s LAN 1 link on
 ( 995) 2015/02/05,09h:49m:46s Firmware upgraded from 1.1 Build 15020416 to 1.2 Build
 15020517
 ( 996) 2015/02/05,09h:50m:31s Power 1 transition (Off -> On)
( 997) 2015/02/05,09h:50m:38s LAN 1 link on
 ( 998) 2015/02/05,09h:50m:40s System warm start, restarted by console
 ( 999) 2015/02/05,09h:51m:08s Cell. module gets an IP 10.199.135.33
(1000) 2015/02/05,09h:51m:08s Cellular WAN IP is Changed
  Export Log
               Clear Log
                            Refresh
```

Relay Status

The status of user-configurable events can be found under **Relay Status**.

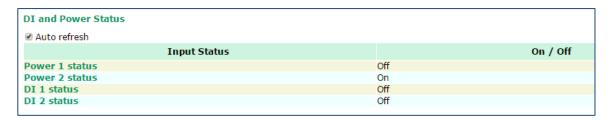
If an event is triggered, the event is included on this list.

After you have addressed an event, click **Acknowledge Event**.



DI and Power Status

You can view the digital input (DI) and power input information in the DI and Power Status screen.



VPN Log

The **VPN Log** screen displays VPN connection information.

```
sandiago2"[1] 49.216.148.168 #12: NAT-Traversal: Result using draft-ietf-ipsec-nat-t-ike (MacOS
X): peer is NATed
"sandiago2"[1] 49.216.148.168 #12: transition from state STATE_MAIN_R1 to state
STATE_MAIN_R2
'sandiago2"[1] 49.216.148.168 #12: STATE_MAIN_R2: sent MR2, expecting MI3
sandiago2"[1] 49.216.148.168 #12: Main mode peer ID is ID_IPV4_ADDR: '192.168.127.253'"
   match_id a=192.168.127.253
        b=192.168.127.253
   results matched
sandiago2"[1] 49.216.148.168 #12: transition from state STATE_MAIN_R2 to state
STATE_MAIN_R3
sandiago2"[1] 49.216.148.168 #12: new NAT mapping for #12, was 49.216.148.168:57473, now
49.216.148.168:57474
sandiago2"[1] 49.216.148.168 #12: STATE_MAIN_R3: sent MR3, ISAKMP SA established"
{auth=OAKLEY_PRESHARED_KEY cipher=oakley_des_cbc_64 prf=oakley_md5 group=modp1024}
sandiago2"[1] 49.216.148.168 #12: the peer proposed: 192.168.128.0/24:0/0 ->
192.168.127.0/24:0/0
sandiago2"[1] 49.216.148.168 #12: find_client_connection starting with sandiago2"
sandiago2"[1] 49.216.148.168 #12: looking for 192.168.128.0/24:0/0 -> 192.168.127.0/24:0/0
sandiago2"[1] 49.216.148.168 #12: concrete checking against sr#0 192.168.128.0/24 ->"
 Export Log
              Clear Log
                           Refresh
```

VPN System log

The following table lists the system logs for the VPN feature. [VPN name] indicates the name of the VPN tunnel you have created on the OnCell G3470A-LTE.

System log	Description
[VPN name] mismatch of PSK	Pre-shared key mismatch.
[VPN name] Phase 1 start	VPN tunnel phase 1 start.
[VPN name] Phase 1 pass	VPN tunnel phase 1 pass.
[VPN name] Phase 2 start	VPN tunnel phase 2 start.
[VPN name] Phase 2 pass	VPN tunnel phase 2 pass.
[VPN name] received Delete ISAKMP SA	Remote VPN tunnel request to delete ISAKMP SA.
[VPN name] no Preshared Key Found	No pre-shared key is found.
[VPN name] policy doesn't allow PRESHARED KEY	The encryption algorithm does not allow pre-shared key.
[VPN name] policy doesn't allow RSASIG	VPN encrypt algorithm does not allow RSA or X.509.
[VPN name] DPD timeout - declaring peer dead	No response from a peer. PDP timeout.
[VPN name] DPD: Hold connection	Clear the remote VPN SA and keep the peer routing table
	status.
[VPN name] DPD: Clearing Connection	Clear the remote VPN SA and peer routing table status.
[VPN name] DPD: Restarting Connection	Renegotiate VPN SA immediately.

System log	Description
[VPN name] encrypt alg is different	VPN encryption mismatch.
[VPN name] hash alg is different	VPN hash mismatch.
[VPN name] DH group is different	VPN Diffie-Hellman group mismatch.
[VPN name] Ignore initial Aggr message	Ignore aggressive requests from a remote VPN gateway.
[VPN name] Maybe ID format error	Invalid local or remote VPN ID format.
[VPN name] we require peer ID differ from peer	Remote ID mismatch.
declares ID	
[VPN name] no suitable connection for peer	No corresponding VPN connection for a remote peer from
	the VPN responder.
[VPN name] connect_fail_log:ip_port	Fail to route VPN connection to [IP address].
[VPN name] send payload name	Send "VPN INVALID_KEY_INFORMATION,
	INVALID_CERTIFICATE or" to a remote VPN gateway.
[VPN name] receive payload name	Receive "VPN INVALID_KEY_INFORMATION ,
	INVALID_CERTIFICATE or" from a remote VPN gateway.

Maintenance

Maintenance functions provide the administrator with tools to manage the OnCell G3470A-LTE and wired/wireless networks.

Console Settings

You can enable or disable access permissions to the device through a LAN or WAN for the following consoles: HTTP, HTTPS, Telnet, and SSH. For greater security, we recommend only allowing access to the two secure consoles, HTTPS and SSH..

Console Settings

LAN Console Settings

HTTP console

HTTPS console

Telnet console



Ping

Ping helps to diagnose the integrity of wired or wireless networks. By inputting a node's IP address in the **Destination** field, you can use the **ping** command to make sure it exists and whether or not the access path is available.



If the node and access path are available, you will see that all packets were successfully transmitted with no loss. Otherwise, some, or even all, packets may get lost, as shown in the following figure.

Ping
Destination Ping
PING 192.168.127.2 (192.168.127.2): 56 data bytes
192.168.127.2 ping statistics 4 packets transmitted, 0 packets received, 100% packet loss

Firmware Upgrade

The OnCell G3470A-LTE can be enhanced with more value-added functions by installing firmware upgrades. The latest firmware is available at Moxa's download center.

Before running a firmware upgrade, make sure the OnCell G3470A-LTE is off-line. Click the **Browse** button to specify the firmware image file and click **Firmware Upgrade and Restart** to start the firmware upgrade. After the progress bar reaches 100%, the OnCell G3470A-LTE will reboot itself.

When upgrading your firmware, the OnCell G3470A-LTE's other functions are forbidden.





ATTENTION

Please make sure the power source is stable when you upgrade your firmware. An unexpected power breakup may damage your OnCell G3470A-LTE.

Config Import Export

You can use the Config Import Export screen to back up or restore the following information:

- Configuration settings on the OnCell G3470A-LTE
- ABC-01 configuration
- MIB

In the **Config Import** section, click **Choose File** to select a configuration file and click **Config Import** button to begin importing configuration.

To save the configuration file to a storage media, click **Config Export**. The configuration file is a text file and you can view and edit it with a general text-editing tool.

For MIBs, click **MIB Export** to save the MIB file to a storage media. The configuration file is a .my file and you can import it with a general SNMP tool to remote control or set OnCell G3470A-LTE.

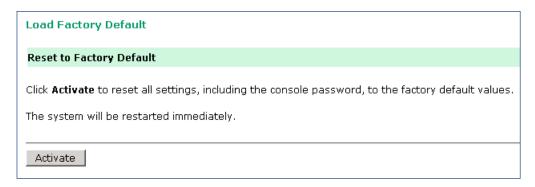


To download the configuration to the OnCell G3470A-LTE, complete the following steps:

- 1. Turn off the OnCell G3470A-LTE.
- 2. Connect ABC-01 to the OnCell G3470A-LTE's RS-232 console.
- 3. Turn on the OnCell G3470A-LTE.
- 4. The OnCell G3470A-LTE detects ABC-01 during the boot up process and automatically downloads the configuration from ABC-01. After the configuration is downloaded and if the configuration format is correct, the OnCell G3470A-LTE emits three short beeps before continuing the boot up process.
- 5. After the boot up process is complete, the OnCell G3470A-LTE emits two beeps, and the **Ready** LED turns solid green.

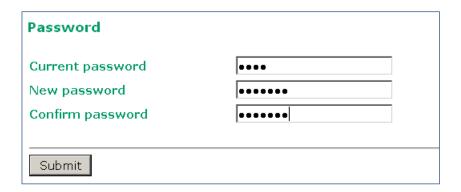
Load Factory Default

Use this function to reset the OnCell G3470A-LTE and roll all settings back to the factory default values. You can also reset the hardware by pressing the reset button on the top panel of the OnCell G3470A-LTE.



Password

Use the **Password** function to change the administrative password of existing user accounts. First input the **Current password**, and then type the new password in the **New password** and **Confirm password** input boxes. To maintain a higher level of network security, do not use the default password (*root*), and be sure to change all user account passwords regularly.



Misc. Settings

Additional settings to help you manage your OnCell G3470A-LTE, are available on this page.



Select one of the following **Reset button** options:

- Always enable-Set the reset button to perform a factory restore on the OnCell G3470A-LTE. This is the
 default option.
- **Disable 'restore to default function' after 60 sec**-Deactivate the factory reset function of the reset button 60 seconds after the OnCell G3470A-LTE restarts.

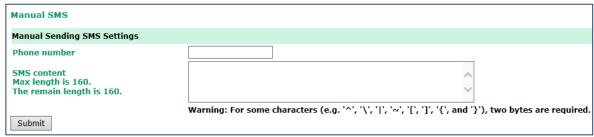
Manual SMS

The manual SMS feature allows you to send text messages through the web console.

In the Manual SMS screen, enter the phone number of the SMS recipient and the message content of your message; then click **Send** to send the text message.

After the SMS is sent, the screen displays the following information:

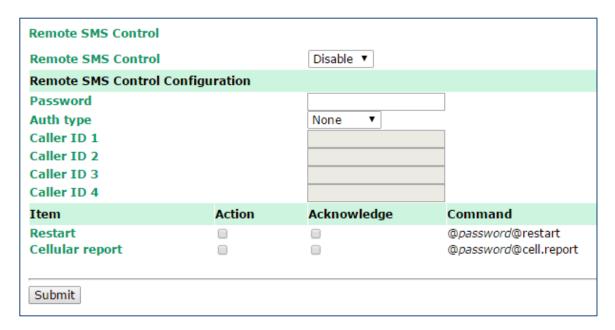
- The entry number
- The time the message was sent
- The destination phone number
- Whether the SMS was successfully sent



Remote SMS Control

In cases where the OnCell G3470A-LTE is installed in a location with limited GPRS service, you can use the remote SMS control feature to get the current status of the OnCell G3470A-LTE or restart the OnCell G3470A-LTE.

The Command field in the Remote SMS Control screen shows the SMS message format.



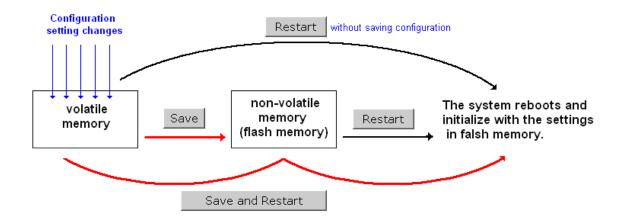
Field	Description	Default setting
Remote SMS	Select Enable to activate the remote SMS control feature.	Disable
Control		
Password	Enter a password (4 to 16 characters).	
Auth type	To restrict access to the OnCell G3470A-LTE, select the Caller ID	None
	authentication type.	
Caller ID	If you use the caller ID authentication type, enter the caller ID	
	number that can send SMS messages to control the OnCell	
	G3470A-LTE.	
Action	Select this check box to perform the SMS control action.	
Acknowledge	Select this check box to send a reply to the SMS sender with an SMS	
	message after the operation is completed.	

For example, if you enter "12345" for the password and send an SMS message with the content of "@12345@cell.report" to the OnCell G3470A-LTE, the OnCell G3470A-LTE sends an SMS message with the current status to the sender.

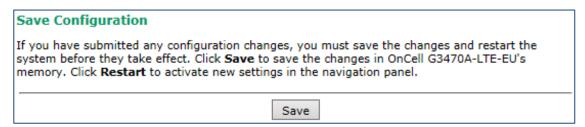
Save Configuration

The following figure shows how the OnCell G3470A-LTE stores the setting changes into volatile and non-volatile memory. All data stored in volatile memory will disappear when the OnCell G3470A-LTE is shutdown or rebooted unless they are \mathbf{y} . Because the OnCell G3470A-LTE starts up and initializes with the settings stored in flash memory, all new changes must be saved to flash memory before restarting the OnCell G3470A-LTE.

This also means the new changes will not work unless you run either the **Save Configuration** function or the **Restart** function.



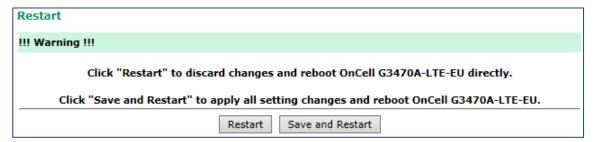
After you click on **Save Configuration** in the left menu box, the following screen will appear. Click **Save** if you wish to update the configuration settings in the flash memory at this time. Alternatively, you may choose to run other functions and put off saving the configuration until later. However, the new setting changes will remain in the non-volatile memory until you save the configurations.



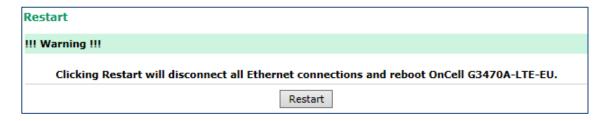
Restart

If you submitted configuration changes, you will find a blinking string in the upper right corner of the screen. After making all your changes, click the **Restart** function in the left menu box. One of two different screens will appear.

If you made changes recently but did not save, you will be given two options. Clicking the **Restart** button here will reboot the OnCell G3470A-LTE directly, and all setting changes will be ignored. Clicking the **Save and Restart** button will apply all setting changes and then reboot the OnCell G3470A-LTE.



If you run the **Restart** function without changing any configurations or saving all your changes, you will see just one **Restart** button on your screen.



You will not be able to run any of the OnCell G3470A-LTE's functions while the system is rebooting.

Logout

Logout helps users disconnect the current HTTP or HTTPS session and go to the Login page. For security reasons, we recommend you logout before quitting the console manager.



Software Installation and Configuration

The following topics are covered in this chapter:

- □ Overview
- Wireless Search Utility
 - > Installing the Wireless Search Utility
 - > Configuring the Wireless Search Utility

Overview

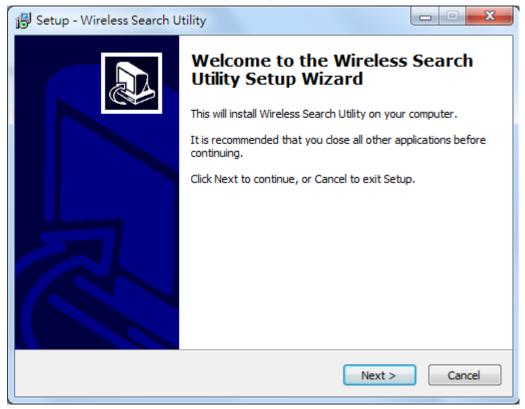
The Documentation & Software CD included with your OnCell G3470A-LTE is designed to make the installation and configuration procedure easy and straightforward. This auto-run CD includes the Wireless Search Utility (to broadcast search for all OnCell G3470A-LTE units accessible over the network), the OnCell G3470A-LTE User's Manual, and Quick Installation Guide.

Wireless Search Utility

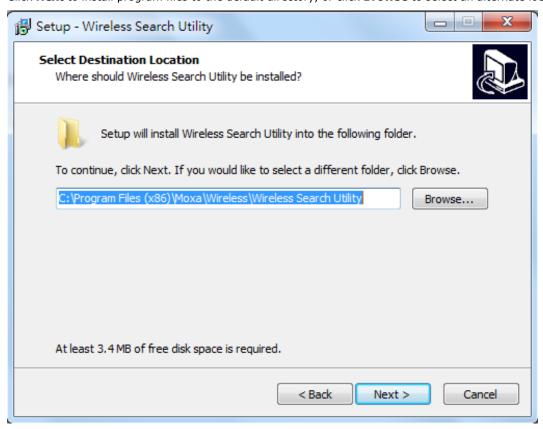
Installing the Wireless Search Utility

Click **INSTALL UTILITY** in the OnCell Installation CD auto-run window to install the Wireless Search Utility. Once the program starts running, click **Yes** to proceed.

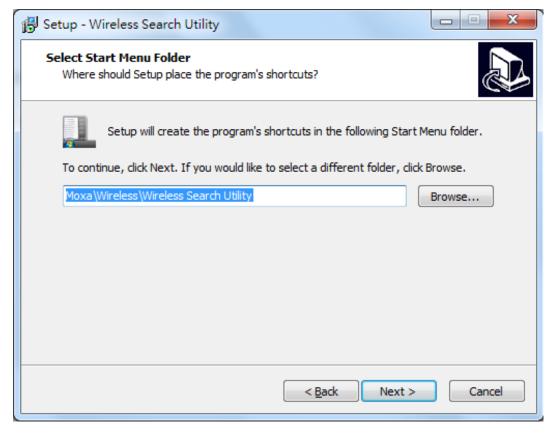
1. Click **Next** when the **Welcome** screen opens to proceed with the installation.



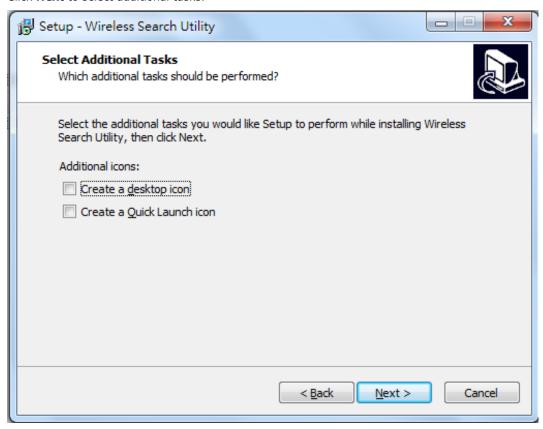
2. Click **Next** to install program files to the default directory, or click **Browse** to select an alternate location.



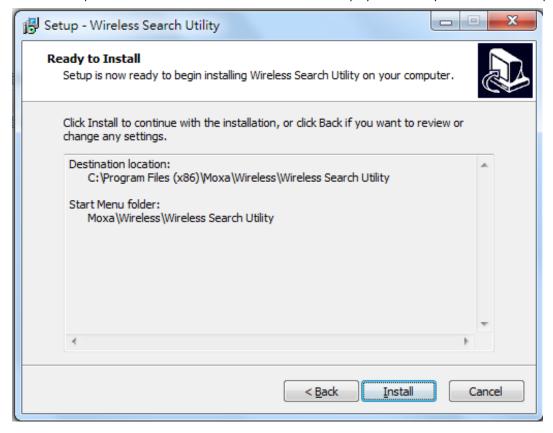
3. Click **Next** to create the program's shortcut files to the default directory, or click **Browse** to select an alternate location.



4. Click Next to select additional tasks.

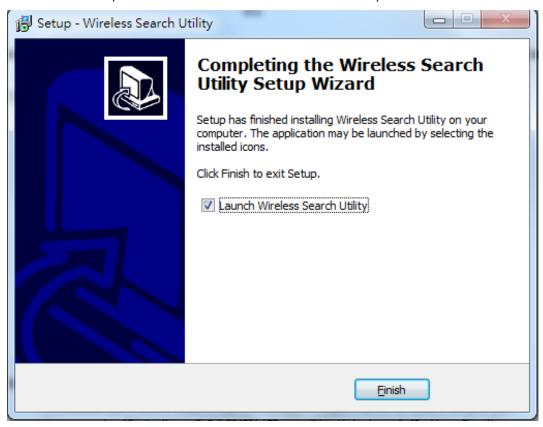


5. Click **Next** to proceed with the installation. The installer then displays a summary of the installation options.



6. Click **Install** to begin the installation. The setup window will report the progress of the installation. To change the installation settings, click **Back** and navigate to the previous screen.

7. Click **Finish** to complete the installation of the Wireless Search Utility.



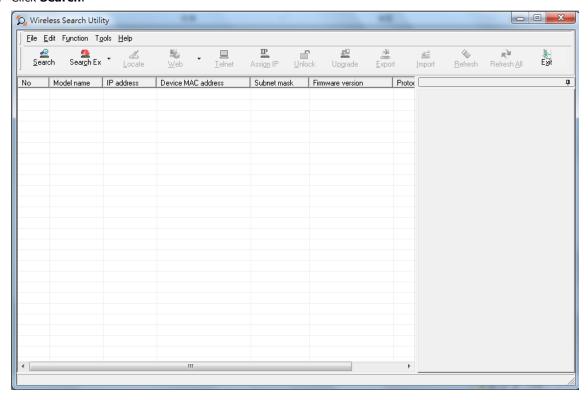
Configuring the Wireless Search Utility

The Broadcast Search function is used to locate all OnCell G3470A-LTE APs that are connected to the same LAN as your computer. After locating an OnCell G3470A-LTE, you will be able to change its IP address. Since the Broadcast Search function searches by TCP packet and not IP address.

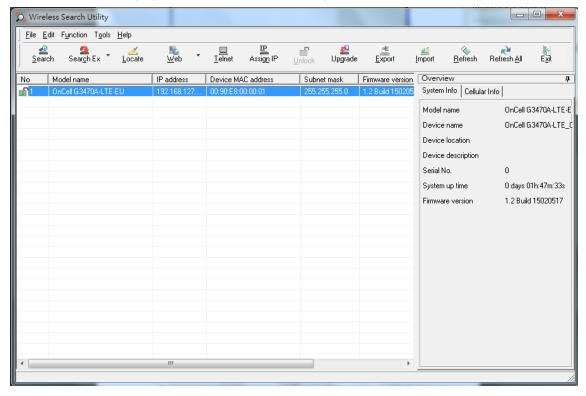
- Start the Wireless Search Utility program.
 If this is the first time you start the program, you are prompted to set the password (must be longer than four characters).
- 2. In the Wireless Search Utility screen, choose one of the following options and click OK.
 - **Device search only**-Search for OnCell G3470A-LTE units and to view each OnCell G3470A-LTE's configuration.
 - Device management-Assign IP addresses, upgrade firmware, and locate devices.



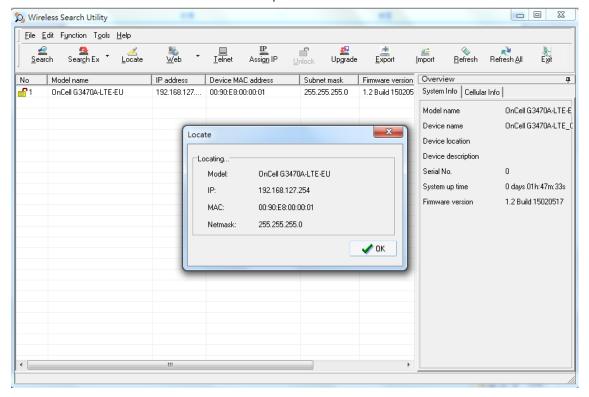
3. Click Search.



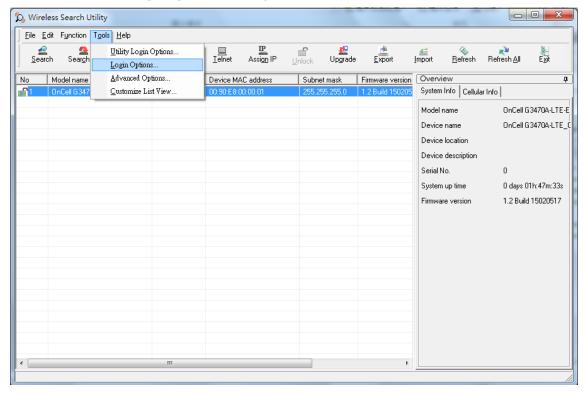
4. The "Searching" window indicates the progress of the search. When the search is complete, all devices that were located will be displayed in the Wireless Search Utility window.



5. Click **Locate** to cause the selected device to beep.

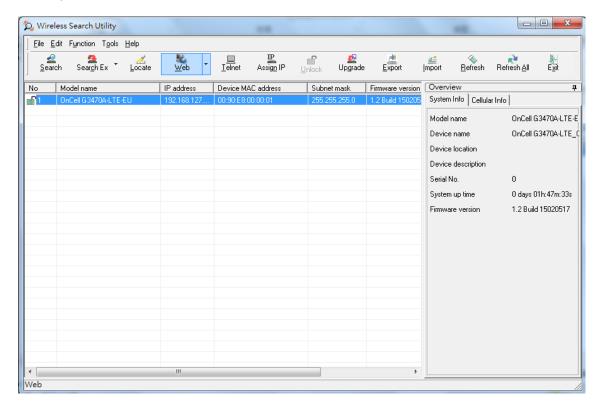


- 6. Make sure that your device is **unlocked** before using the search utility's icons setting. The device will unlock automatically if the password is set to the default. Otherwise you must enter the new password manually.
- 7. Go to **Tools > Device login Options** to manage and unlock additional AWKs.

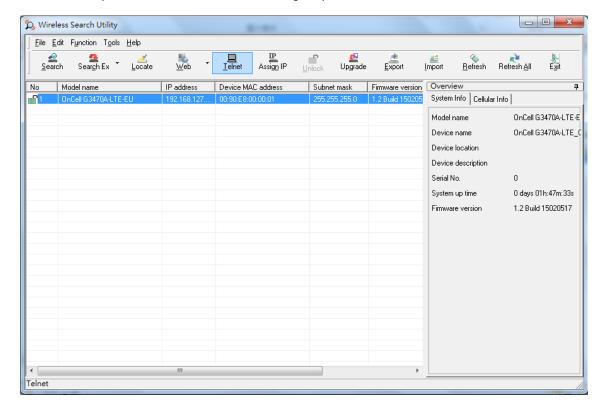


8. Use the scroll down list to select the MAC addresses of the devices that you want to manage, and then click **Add**. Key in the password for the device and then click **OK** to save. If you return to the search page and search for the device again, you will find that the device will unlock automatically.

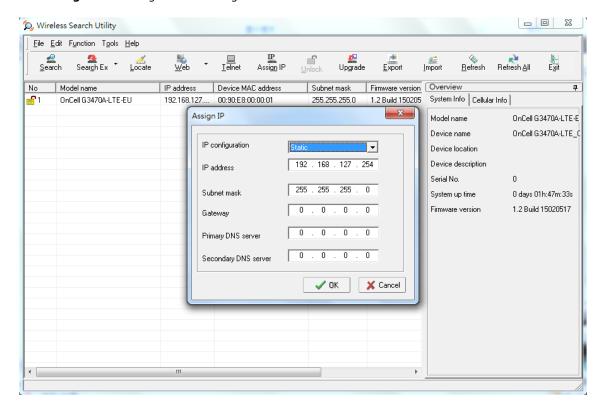
To modify the configuration of the highlighted device, click the **Web** icon to open the web console. This will take you to the web console, where you can make all configuration changes. Refer to Chapter 3, "Using the Web Console," for information on how to use the web console.



Click **Telnet** if you would like to use telnet to configure your devices.



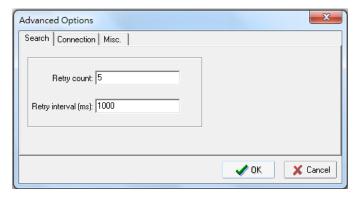
Click Assign IP to change the IP setting.



The three advanced options—Search, Connection, and Miscellaneous—are explained below:

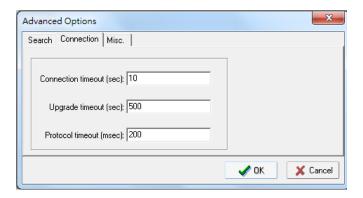
Search

- Retry count (default=5): Indicates how many times the search will be retried automatically.
- Retry interval (ms): The time to wait between retries.



Connection

- Connection timeout (secs): Use this option to set the waiting time for the Default Login, Locate, Assign IP, Upload Firmware, and Unlock to complete.
- **Upgrade timeout (secs):** Use this option to set the waiting time for the connection to disconnect while the firmware is upgrading. Use this option to set the waiting time for the Firmware to write to flash.
- **Protocol timeout (msec):** Use this option to set the waiting time for package round trip while sending out comments . If no response within 200 msec will recognize connection failed.



Misc.

Search on start: Checkmark this box if you would like the search function to start searching for devices after you log in to the Wireless Search Utility.





Supporting Information

This chapter presents additional information about this product. You can also learn how to contact Moxa for technical support.

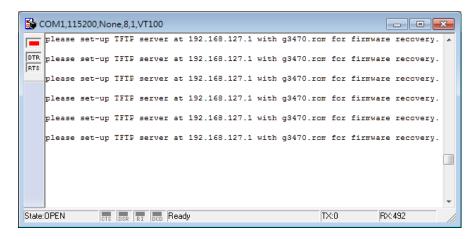
The following topics are covered in this appendix:

- **☐** Firmware Recovery
- **□** DoC (Declaration of Conformity)
 - > Federal Communication Commission Interference Statement
 - > R&TTE Compliance Statement

Firmware Recovery

When the **Ready**, **FAULT**, **Signal Strength**, **4G**, **3G**, **2G**, and **GPS** LEDs turn on simultaneously and blink at one-second interval, it means the system booting has failed. It may result from some wrong operation or uncontrollable issues, such as an unexpected shutdown during firmware update. The OnCell G3470A-LTE is designed to help administrators recover such damage and resume system operation rapidly. You can refer to the following instructions to recover the firmware:

Connect to the OnCell G3470A-LTE's RS-232 console with 115200bps and N-8-1. You will see the following message shown on the terminal emulator every one second.



Take the following steps for the firmware recovery:

- 1. Change the IP address of the laptop to 192.168.127.1.
- 2. Set up a TFTP sever in your laptop.
- 3. Download OnCell G3470A-LTE's firmware from Moxa Website
- 4. Change firmware file name to g3470.rom
- 5. Connect to the OnCell G3470A-LTE's RJ45 Ethernet port

If setting is correct, you will see the following message shown on the terminal emulator, and the OnCell G3470A-LTE will reboot when the firmware recovery process has been finished.

Trying eth0

Using eth0 device

TFTP from server 192.168.127.1; our IP address is 192.168.127.254

Filename 'g3470.rom'.

Load address: 0x80060000

Loading

DoC (Declaration of Conformity)

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: To assure continued compliance, (example – use only shielded interface cables when connecting to computer or peripheral devices). Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator & your body.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC 15.407(e): Within the 5.15-5.25 GHz band, U-NII devices will be restricted to indoor operations to reduce any potential for harmful interference to co-channel MSS operations.

R&TTE Compliance Statement

Moxa declares that the apparatus OnCell G3470A-LTE complies with the essential requirements and other relevant provisions of Directive 1999/5/EC.

This equipment complies with all the requirements of DIRECTIVE 1999/5/CE OF THE EUROPEAN PARLIAMENT AND THE COUNCIL OF 9 March 1999 on radio equipment and telecommunication terminal equipment and the mutual recognition of their conformity (R&TTE).

The R&TTE Directive repeals and replaces in the directive 98/13/EEC (Telecommunications Terminal Equipment and Satellite Earth Station Equipment) as of April 8, 2000.

Safety

This equipment is designed with the utmost care for the safety of those who install and use it. However, special attention must be paid to the dangers of electric shock and static electricity when working with electrical equipment. All guidelines of this and of the computer manufacturer must therefore be allowed at all times to ensure the safe use of the equipment.

EU Countries Intended for Use

The ETSI version of this device is intended for home and office use in Austria, Belgium, Denmark, Finland, France (with Frequency channel restrictions), Germany, Greece, Ireland, Italy, Luxembourg, Portugal, Spain, Sweden, The Netherlands, and United Kingdom.

The ETSI version of this device is also authorized for use in EFTA member states Norway and Switzerland.

EU Countries Not Intended for Use

None.

Potential Restrictive Use

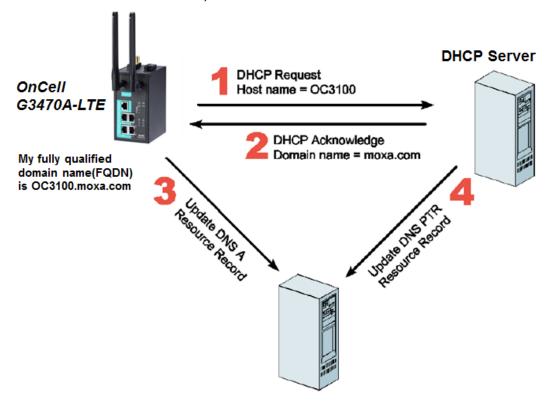
France: only channels 10, 11, 12, and 13.

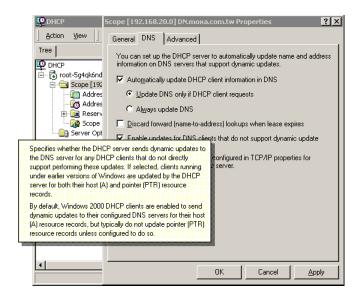
Dynamic Domain Name Server

This appendix explains how to use the OnCell G3470A-LTE with DDNS. When the OnCell G3470A-LTE receives its IP address from a DHCP (Dynamic Host Configuration Protocol) server, remote servers will be unable to access it using a fixed IP address. With DDNS (Dynamic Domain Name Server), a remote server can access the OnCell G3470A-LTE using its domain name instead of its IP address.

The following is a summary of the process:

- The OnCell G3470A-LTE sends a request for an IP address to the DHCP server. At the same time, it notifies
 the DHCP server of its desired server name ("OC3100" in the illustration) according to the option 12
 standard.
- 2. The DHCP server replies with the IP address that is assigned to the OnCell G3470A-LTE, along with the domain name ("moxa.com" in the illustration) and the IP addresses for the DNS server and gateway.
- 3. If the OnCell G3470A-LTE has authorization to update the DNS server, it will register its FQDN (Fully Qualified Domain Name) with the DNS server. The OnCell G3470A-LTE's FQDN will be in the format server name.domain name ("OC3100.moxa.com" in the illustration).
- 4. If the OnCell G3470A-LTE is not authorized to update the DNS server, the DHCP server can be used to update the DNS server. The DHCP server will register the DNS server with the PTR RR (the record of request for a domain name with IP address).





The above screenshot shows how DHCP can be set up to update the DNS.

Well-Known Port Numbers

In this appendix, we provide a list of port numbers that may cause network problems if you set the OnCell G3470A-LTE to one of these ports. Refer to RFC 1700 standards for a list of well-known port numbers or to the following introduction from the IANA:

The port numbers are divided into three ranges: the Well Known Ports, the Registered Ports, and the Dynamic and/or Private Ports.

The Well Known Ports range from 0 through 1023.

The Registered Ports range from 1024 through 49151.

The Dynamic and/or Private Ports range from 49152 through 65535.

The Well Known Ports are assigned by the IANA, and on most systems, can only be used by system processes or by programs executed by privileged users. The following table shows famous port numbers among the listed well-known port numbers. For more details, please visit the IANA website at

http://www.iana.org/assignments/port-numbers.

TCP Socket	Application Service
0	Reserved
1	TCP Port Service Multiplexer
2	Management Utility
7	Echo
9	Discard
11	Active Users (systat)
13	Daytime
15	Netstat
20	FTP data port
21	FTP control port
23	Telnet
25	SMTP (Simple Mail Transfer Protocol)
37	Time (Time Server)
42	Host name server (names server)
43	Whois (nickname)
49	Login Host Protocol (login)
53	Domain Name Server (domain)
79	Finger protocol (finger)
80	World Wide Web (HTTP)
119	Network News Transfer Protocol (NNTP)
123	Network Time Protocol
213	IPX
160 to 223	Reserved for future use

UDP Socket	Application Service
0	Reserved
2	Management Utility
7	Echo
9	Discard
11	Active Users (systat)
13	Daytime
35	Any private printer server
39	Resource Location Protocol
42	Host name server (names server)
43	Whois (nickname)
49	Login Host Protocol (login)
53	Domain Name Server (domain)
69	Trivial Transfer Protocol (TETP)
70	Gopher Protocol
79	Finger Protocol
80	World Wide Web (HTTP)
107	Remote Telnet Service
111	Sun Remote Procedure Call (Sunrpc)
119	Network News Transfer Protocol (NNTP)
123	Network Time Protocol (NTP)
161	SNMP (Simple Network Mail Protocol)
162	SNMP Traps
213	IPX (used for IP Tunneling)